The Electricity Ombudsman REPORT FOR THE QUARTER ENDING June/September/December/March

S.	Nature of	Complaint Status									
N.	Complaints	Complaint Status									
	Companie	Complaints Pending at the end of the last quarter	Complaints received during the quarter.	Total complaints	Complaints attended during the quarter.				Balance Complaints to be attended	Complaints pending for more than 3 months but less than 6 months	Complai nts pending for more than 6 months.
		(1) (2) (3=1+2) (4)					(5=3-4)				
					Complaints non maintainable (rejected	Settled by agreeme nt	By Order	Total			
1.	Quantity										
2.	Quality										
3	Safety										
4	Reliability										
5	Efficiency										
6	Non compliance of HERC order										
7.	Interruption/ failure of power supply										
8	Voltage complaints										
9.	Metering problems										
10	Billing Problems										
11	Disconnectio n & Reconnectio n of power supply Others										