

BEFORE THE CHAIRMAN
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005
(website: www.dhbvn.com) (e-mail ID: cgrfdhbvn@gmail.com)

Case No. 357/2009

Date of Institution: 20.05.2009

Date of Decision : 27.10.2009

In the matter of

Sh. Bhupinder Singh S/o Sh.Om Parkash,VITA Milk Booth, DLF Phase-V,B Block,Gurgaon.

V/s DHBVN

Present on behalf of Applicant: None.

Present on behalf of Respondent: Sh. Ram Mehar Singh, Nodal Officer

ORDER

A petition was filed by Sh. Bhupinder Singh S/o Sh. Om Parkash, VITA Milk Booth, DLF, Phase-V, B-Block, Gurgaon & 4 No. other following petitioners of similar nature of complaints/petitions were made against non-accepting of his application for release of their connections at the various booths/EWS plots in DLF Phase-V, B-Block, Gurgaon.

1. Case No.359/2009, Smt. Saroj, 2127, DLF Phase-V, Gurgaon.
2. Case No.360/2009, Smt. Anjana Chauhan, 1035, DLF Phase-V, Gurgaon.
3. Case No.361/2009, Smt. Shiv Kumari, 2152, DLF Phase-V, Gurgaon.
4. Case No.362/2009, Sh. Sandeep Yadav, 1058, DLF Phase-V, Gurgaon.

Keeping in view the petitions of the petitioners, their cases were merged into one petition because of similar nature of complaints.

Accordingly, the petitions of the petitioners were sent to Nodal Officer for his viewpoint/reply.

During the proceedings, Mrs. Rekha, SDO was present. She stated that the matter has already been taken-up by the worthy SE/OP.Circle,DHBVN,Gurgaon with the Govt/Nigam authorities for early solution of the petitions of the various petitioners. The Nodal Officer was also of the same view and he submitted the letters of correspondence made by the SE/OP.Circle,DHBVN,Gurgaon to the worthy MD regarding the intervention in the matter with the DLF/Govt authorities for early construction of the 66 KV S/Stn by the DLF. The copies of letters were also made available to the petitioner. The Nodal Officer requested the Forum that they are unable to release the connection of the petitioner and there is no nearby source to release the connection of the petitioner. As per the agreement, the DLF authorities was required to construct their own 66 KV S/Stn. but till date, the DLF has not even started the construction 66KV S/Stn for the DLF Phase-V residents and without the construction of the sub station, the Nigam can not take action of acceptance of their applications of various petitioners for release of the connections. The concerned XEN of the Division, DHBVN, Gurgaon was also summoned and he was also of the same views as stated by the SDO as well as the Nodal Officer.

-: 2 :-

After hearing both the parties at various proceedings, this Form is of the view that the petitioners should take up the matter with the DLF Authorities from where they (petitioners) purchased the milk booths/EWS plots. Nigam is not denying for release of the connections to the petitioners, but in the present circumstances, the Nigam is not in a position to release the connections without availability of the source of electricity system. The Nigam is hereby advised to get in touch with the DLF/Govt authorities at their counter-parts till the creation of the 66KV S/Stn work is completed. The Nigam shall release the connections of the petitioners as and when the system is completed by DLF Authorities for creation of 66KV S/Stn. in the area as per the agreement between DHBVN & DLF or any other source ,if available , till the completion of the sub station as per details above.

Keeping in view the circumstances, this forum cannot take up the cases further more, hence the cases are hereby closed from this forum.

Given under my hand.

The cases are closed from this Forum.

Files be consigned to record.

(R.R.Goel)
Member

(Anil Kumar Tiwari)
Chairman

BEFORE THE CHAIRMAN
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
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(website: www.dhbvn.com) (e-mail ID: cgrfdhbvn@gmail.com)

Case No. 374/2009

Date of Institution: 20.07.2009

Date of Decision : 05.11.2009

In the matter of

**Sh. Ram Chander Benda S/o Sh. Sohan Lal, VPO
Kabrel, Teh. Adampur (Hisar)**

V/s DHBVN

Present on behalf of Applicant:

Sh. P.S. Saini, advocate.

Present on behalf of Respondent:

Sh. Ram Mehar Singh, Nodal Officer

ORDER

A petition was filed by Sh. Ram Chander Benda S/o Sh. Sohan Lal, V&P.O. Kabrel, Tehsil, Adampur, Distt., Hisar through his counsel Sh. P.S. Saini, Advocate for reconnection of supply of his connection bearing A/C No. KK-11-623 and benefit/refund of excess amount lying with the Nigam.

Accordingly, the petition of the petitioner was sent to the Nodal Officer/SDO for his view point. The Nodal Officer submitted the reply of the petition, stating therein that two no. connections were taken by the petitioner bearing A/C No. KK11-623 & KK21-0604, i.e. one no. connection at Poultry Farm/Farm House and second no. connection at the Service station. The Poultry Farm/Farm House was sold by the petitioner to a purchaser. The purchaser did not change the name of electricity connection and the connection was running in the name of the petitioner. Before disconnection of the connection of the purchaser on request of the petitioner, an excess amount was paid by the purchaser of Farm House/Poultry Farm due to the wrong reading taken by HESL staff which was in the knowledge of the petitioner. Moreover, it is further submitted by the Nodal Officer/respondent SDO, that another premises of the petitioner bearing account No. KK-11/623 i.e. of Service Station, where the meter was installed became defaulter and the meter was removed on a defaulting amount of Rs 13564/-. After over hauling of the account, bearing account number KK-21/604, a credit to the tune of Rs 15769/- was accorded to the purchaser of the Farm House/Poultry Farm due to excess payment made by the purchaser before PDCO of the connection and still an amount of Rs 3716/- is lying surplus with the Nigam. Now the petitioner wanted the benefit of excess amount of the purchaser's land connection which is lying with the Nigam and desired the reconnection of the supply of account number KK-11-623 of Service Station.

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After hearing both the parties, it is ordered that if the petitioner is ready to make the payment of defaulting amount, then the connection of the petitioner of Service station bearing A/C No. KK-11-623 be restored after completing all the usual formalities i.e clearing of defaulting amount etc. by the petitioner. So far as the excess amount of Rs 3716/- lying with the Nigam is concerned, for which the petitioner wanting the benefit of Rs 3716/- which is lying with the Nigam, the same benefit be given to the concerned purchaser/petitioner after verifying the record of Registry etc., by the respondent SDO. The case is closed from this Forum.

Given under my hand.

The case is closed from this forum.

File be consigned to record.

(R.R.Goel)
Member

(A.K. Tiwari)
Chairman

BEFORE THE CHAIRMAN
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
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Case No. 376/2009

Date of Institution: 20.07.2009

Date of Decision : 25.11.2009

In the matter of
Dr. Harbans Lal Abhi S/o Dr Bishan Dass Abhi, House No. 721, sector-4,
Gurgaon. A/c No. A/Y-721.

V/s DHBVN

Present on behalf of Applicant: None

Present on behalf of Respondent: Sh. Ram Mehar Singh, Nodal Officer

ORDER

A petition was filed by Dr. Harbans Lal Abhi S/o Dr. Bishan Dass Abhi, H.No. 721, Sector-4, Gurgaon against wrong billing and change of meter.

Accordingly, the petition of the petitioner was sent to the Nodal Officer for his view point/reply. The SDO submitted the reply on 17.09.2009 and after gone through the reply, this forum ordered to the respondent SDO to get the bill corrected and the meter be replaced.

During the proceedings held on 25.11.2009 the SDO was present and submitted that the bill of the petitioner has been rectified on the basis of MMC for the period 12/2004 to 2/2007 and an amount of Rs.22290/- has been refunded to the consumer through S.C.& A. item No. 241/244/R and also the meter of the petitioner has been replaced as per order of the forum.

Since the cause of action is over, there is no idea to proceed the case further. Hence, the case is closed from this forum.

Given under my hand.

The case is closed from this forum.

File be consigned to record.

(R.R.Goel)
Member

(A.K.Tiwari)
Chairman

BEFORE THE CHAIRMAN
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Case No. 378/2009

Date of Institution:28.07.2009

Date of Decision : 16.12.2009

In the matter of

**Sh.Gulshan Jain, Victor Engg. Printing Press, Geeta Bhawan Market,
New Colony, Gurgaon - A/c No.NC-14/2127-QC-84**

V/s

DHBVN

Present on behalf of Applicant:

Present in person.

Present on behalf of Respondent:

Sh.Ram Mehar Singh, Nodal Officer

ORDER

A petition was filed by Sh. Gulshan Jain, Victor Engg. Printing Press, Geeta Bhawan Market, New Colony, Gurgaon against the refund of the cost of the meter purchased by him, while taking the connection and the refund of meter rent charging from the date of connection.

The petition of the petitioner was sent to the Nodal Officer for his viewpoint /reply. During the proceedings, the SDO stated that as per Sales Circular No. D-5/2000 issued on 17.04.2000, desired the field officers of DHBVN to replace the existing mechanical meters of the consumer with the electronic meters after testing and calibration of the same. All existing mechanical meters were required to be replaced. As such, although the existing meter had been provided by the consumer and the same was replaced with the electronic meter by the Nigam at his own cost. Thereafter, the same meter was damaged and the Nigam replaced the meter by depositing the cost of the meter from the petitioner. The petitioner had protested and demanded the cost of meter, which was deposited by the petitioner while replacing the 2nd burnt meter. So far as the record of the concerned consumer, the same was not traceable in the Sub-divisional office because the sub-division had been shifted many times from one building to another building. SDO further stated that since the newly installed meter was of the property of the Nigam and the rent is chargeable from the petitioner. The claim of the petitioner for refunding of meter cost of Rs.1596/- is not justified.

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Since the SDO failed to produce the relevant record of the consumer for verifying the claim of the petitioner and the petitioner was requested to produce the receipt of the meter, if available with him so that his case could be decided accordingly.

On 16.12.2009 during the proceedings, the concerned petitioner produced the receipt of the meter and the acknowledgement of having deposited the meter with the Nigam on 26.03.2001. After verifying the facts, this forum ordered that the cost of the meter is not refundable to the petitioner, since the Nigam had replaced the mechanical meter with an electronic meter without charging the cost of the meter. The Nodal Officer was further directed that the meter rent charged by the respondent SDO w.e.f. 26.03.2001 from the petitioner is not justified and the same be refunded to the petitioner w.e.f. 26.03.2001 and the case is hereby closed.

Given under my hand.

The case is closed from this forum.

File be consigned to record.

(R.R.Goel)
Member

(A.K. Tiwari)
Chairman