



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3216/2020
Date of Institution:	09.10.2020
Date of Hearing:	29.10.2020, 25.11.2020, 31.12.20, 29.01.2021, 26.02.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Ishwar Singh, Near Delhi Bye pass, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative(through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Ishwar Singh, Delhi Bye Pass, Ch. Dadri has an electricity connection bearing account no. 6720180000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, he is entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which is not being granted despite requests. He further requested that the interest on ACD has also not been given since the date of connection to date. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 29.10.2020 at Bhiwani for hearing of the case.

Proceedings were held on 29.10.2020 at Bhiwani. Representative of complainant and respondent SDO were present. SDO submitted reply vide memo. no. CGRF No. I/C dated 28.10.2020 stating that sundry for power subsidy of Rs.2/- per unit for the period 1.11.2018 to date for Rs.40534/- and interest on ACD for the FY 2017-2020 has been prepared vide no. 116/153 and sent to CBO. Forum directed respondent SDO to follow up the matter personally with CBO office to get the amount of power subsidy and interest on ACD updated in the system.

Proceedings were held on 25.11.2020 at Bhiwani. Representative of both complainant and respondent SDO were present. SDO submitted reply vide memo. no. 8125 dated 24.11.2020 stating that case has already been sent to CBO for approval and the same would be reflected in next billing cycle. Forum directed respondent SDO to follow up the matter personally by visiting CBO office to get updated the amount of power subsidy and interest on ACD in the system within fifteen days.

Proceedings were held on 31.12.2020 at Bhiwani. Representative of complainant and respondent SDO were present. SDO submitted reply vide memo. no. 8497 dated 31.12.2020 stating therein that case has already been sent to CBO for approval and is pending as yet. Forum directed respondent SDO to follow up the matter personally by visiting CBO office to get updated the amount of power subsidy and interest on ACD in the system, within fifteen days.

Proceedings were held on 29.01.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO submitted reply vide memo. no. 8805 dated 28.01.2021 stating that approval by CBO was still awaited. Forum directed respondent SDO to follow up the matter with CBO personally to get the necessary approval within ten days.

The proceedings were held on 26.02.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply, which was viewed seriously. Forum directed respondent SDO to follow up the matter with CBO personally to get the necessary approval within ten days.


Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get the

detailed reply prepared and requested for another date. Forum directed respondent SDO to submit detailed reply without fail and to get the bill corrected by the next date of hearing.. Now to come up for hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM
	HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3277/2020
Date of Institution:	06.11.2020
Date of Hearing:	25.11.2020, 31.12.2020, 29.01.2021, 26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Vinod Kumar Gupta, M/s Gopal Flour Mill,
Rly. Road, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative(Through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Vinod Kumar Gupta, M/s Gopal Flour Mill, Rly. Road, Ch. Dadri has got an electricity connection bearing account no. 7718685593 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, he is entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which is not being granted despite requests. He further says that he had applied for extension of load along with the fees but despite the fact that the application has been rejected, the amount has not been refunded so far. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 25.11.2020 at Bhiwani for hearing of the case.

Proceedings were held on 25.11.2020 at Bhiwani. Representative of both complainant and respondent SDO were present. SDO submitted reply vide memo. no. 8125 dated 24.11.2020 stating that case has already been sent to CBO for approval and the same will be reflected in next billing cycle. Forum directed respondent SDO to follow up the matter personally by visiting CBO office to get the amount of power subsidy updated and initiate the refund procedure of amount as deposited by the complainant in lieu of EOL having been rejected as per prevailing instructions within fifteen days.

Proceedings were held on 31.12.2020 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of complainant argued that refund of ACD in lieu of EOL rejection was not received as yet. Forum directed respondent SDO to follow up the matter personally by visiting CBO office to get updated the amount of power subsidy and initiate the refund procedure of amount as deposited by the complainant in lieu of EOL being rejected earlier as per prevailing instructions within fifteen days.

Proceedings were held on 29.01.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of complainant again argued that refund of ACD in lieu of EOL rejection had not been received as yet. Forum directed respondent SDO to follow up the matter personally by visiting CBO office to get updated the amount of power subsidy and initiate the refund procedure of amount as deposited by the complainant in lieu of EOL being rejected earlier as per prevailing instructions within fifteen days.

Proceedings were held on 26.02.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of complainant again argued that refund of ACD in lieu of EOL rejection was not received as yet. Forum directed respondent SDO to follow up the matter personally by visiting CBO office to get updated the amount of power subsidy and initiate the refund procedure of amount as deposited by the complainant in lieu of EOL being rejected earlier as per prevailing instructions within fifteen days. This may be treated as last opportunity failing which punitive action will be recommended.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant

and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get the detailed reply prepared and requested for another date. Forum directed respondent SDO to submit detailed reply without fail . Now to come up on next date of hearing on 22.042021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3322/2020
Date of Institution:	08.12.2020
Date of Hearing:	31.12.2020, 29.01.2021, 26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Vinod Kumar Gupta, Gopal Saree Centre, Rly. Road, Ch.Dadri regarding refund of security.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Vinod Kumar Gupta, Gopal Saree Centre, Rly. Road, Ch. Dadri has been consumer of DHBVN bearing account no. 8141380000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his connection was disconnected during Nov., 2017 but respondent Nigam has not refunded security amount as yet. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.12.2020 at Bhiwani for hearing of the case.

Proceedings were held on 31.12.2020 at Bhiwani. Representative of Complainant and respondent SDO were present. SDO submitted reply vide no. 8495 dated 31.12.2020 stating that the complainant had not represented to his office. He also stated that as per record Rs. 8000 were still lying with this office as security but Rs. 15749/- were also outstanding against him. Reply of the respondent SDO not satisfactory. Forum directed respondent SDO to submit detailed reply after through study of the case as to how the PDCO had been effected and New connection installed in the same premises when the dues were outstanding. The complainant was also directed to visit the respondent office to complete due formalities for refund of his security amount within weeks time.

Proceedings were held on 29.01.2021 at Bhiwani. The representative of Complainant and respondent SDO were present. SDO submitted reply vide no. 8803 dated 28.01.2021 stating that the complainant had not visited his office. The complainant was directed to visit the respondent office to complete due formalities for refund of his security amount within weeks time and respondent SDO will take requisite action and submit reply accordingly.


The proceedings were held on 26.02.2021 at Bhiwani. The representative of Complainant and respondent SDO were present. SDO submitted reply vide no. 9183 dated 26.02.2021 stating therein that Rs.8000/- lying in lieu of security but a sum of Rs.15749/- was outstanding against said account, as such, nothing is pending as payable. Complainant argued that he had cleared all dues before PDCO, as such, nothing was payable. The complainant and respondent SDO were directed to produce copy of bills issued for the period 17.10.2017 to 16.11.2017.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail . Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3402/2021
Date of Institution:	22.01.2021
Date of Hearing:	26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Ankur Kaushik s/o Sh. Pardeep Kaushik near Fancy Chowk, Naya Bazar, Bhiwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) City Divn. DHBVN, Bhiwani.
SDO (OP) S/U No.1 S/Divn., DHBVN, Bhiwani.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Ankur Kaushik S/o Sh. Pardeep Kaushik near Fancy Chowk, Naya Bazar, Bhiwani has been consumer of DHBVN bearing account no.8851500455 under SDO (OP) sub urban no.1 S/Divn., DHBVN, Bhiwani. hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that during Aug., 2020, reading of electric meter jumped and the same was got checked but he was not satisfied with the checking report because the consumption shown was extra ordinarily high. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 26.02.2021 at Bhiwani for hearing of the case.


Proceedings were held on 26.02.2021 at Bhiwani. The complainant and representative of respondent SDO were present. SDO did not submit reply. Forum directed respondent SDO to submit lab. test report, load survey/temper data and retrieved reading for max. period as possible and consumption data for last 3 years.

Proceedings were held on 31.03.2021 at Bhiwani. The complainant and representative of respondent SDO were present. SDO submitted his reply vide No. nil dated nil stating that bill of the complainant was correct and also placed on record the lab. test report, load survey/temper data and consumption data of last 3 years. Complainant was not satisfied and he wanted to get his meter checked from the manufacturer firms. Forum also observed that the consumption between 1.07.2020 to 01.08.2020 was abnormally high, therefore allowed checking and directed the complainant to deposit Lab testing fee within seven days and respondent SDO to get checked the same in next 15 days by deputing representative and submit lab. test report/analyses report. No coercive action be taken till disposal of the case .Now to come on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3407/2021
Date of Institution:	22.01.2021
Date of Hearing:	26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Pritam Singh, Director, K.M. Sr. Sec. Public School,
Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Pritam Singh, Director, K.M. Sr. Sec. Public School, Ch. Dadri has been consumer of DHBVN bearing account no.9630870000 under SDO (OP) CityS/Divn., DHBVN, Ch. Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he got installed solar system of 15 kW but billing on NET metering was not issued till date. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 26.02.2021 at Bhiwani for hearing of the case.

Proceedings were held on 26.02.2021 at Bhiwani. The complainant and respondent SDO were present. SDO submitted reply vide no. 9185 dated 26.2.2021 stating that solar system has been updated in complainant's account and correct bill would be issued very soon. Forum directed respondent SDO to ensure issue of rectified bill as per NET meter reading after adjustment well before next date of hearing and submit detailed reply.

Proceedings were held on 31.03.2021 at Bhiwani. The complainant and respondent SDO were present. SDO did not submit his reply. However informed that case for rectification has been sent to CBO and correct bill would be issued very soon. Forum directed respondent SDO to ensure issue of rectified bill as per NET meter reading after adjustment by the next date of hearing and to submit detailed reply along with copy of sundry/SCO/M&P report. Now to come on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3408/2021
Date of Institution:	01.02.2021
Date of Hearing:	26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Ram Kishan Gupta, Kedar Nath Aggarwal Inst. of Management, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Ram Kishan Gupta, Kedar Nath Aggarwal Inst. of Management, Ch. Dadri has been consumer of DHBVN bearing account no.2084080000 under SDO (OP) City S/Divn., DHBVN, Ch. Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that respondent Nigam issued bill for the month of Jan., 2020 for last about one duration and that too on the basis of kVAH reading. Same practice was again adopted while issuing bill for the month of Nov., 2020. They are not issuing bills regularly. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 26.02.2021 at Bhiwani for hearing of the case.


Proceedings were held on 26.02.2021 at Bhiwani. The complainant and respondent SDO were present. SDO submitted reply vide no. 9188 dated 26.2.2021 stating that on scrutiny of record, it was found that bill was issued on N code on average basis from time to time. Now the correct bill has been issued on actual reading basis. Forum directed respondent SDO to explain the reason for not issuing bill on actual reading basis since Jan., 2019 onward, submit consumption data of whole period. Complainant was also directed to pay at least 50% of outstanding dues within 7 days.

Proceedings were held on 31.03.2021 at Bhiwani. The complainant and respondent SDO were present. SDO submitted reply vide no. 9507 dated 31.03.2021. Reply was not satisfactory and also not in consonance with the query of the Forum. Forum again directed respondent SDO to explain the reason for not issuing bill on actual reading basis since Jan., 2019 onward, submit consumption data of whole period. Now to come on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3445/2021
Date of Institution:	19.02.2021
Date of Hearing:	26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Amit Kumar, M/s Amit & Co., Kanina Road,
Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative(through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Amit Kumar, M/s Amit & Co., Kanina Road, Ch. Dadri has electricity connection bearing account no. 1447470000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for rebate on TOD consumption as per sales circular no. 29/2017 during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 26.02.2021 at Bhiwani for hearing of the case.


Proceedings were held on 26.02.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO submitted reply vide memo.no. 9187 dated 26.02.2021 stating that case for TOD/TOU benefits have been sent to Xen. (OP) Ch. Dadri. As and when the same is approved from his office, complaint will be resolved. Forum directed respondent SDO to follow up matter with the quarter concerned and get resolved the issued well before next date of hearing and submit detailed reply.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get the detailed reply prepared and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3446/2021
Date of Institution:	19.02.2021
Date of Hearing:	26.2.2021 & 31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Sh. Raj Kumar, M/s Raj Cotton & Co., Kanina Road, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Raj Kumar, M/s Raj Cotton & Co., Kanina Road, Ch. Dadri has electricity connection bearing account no. 5030180000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for rebate on TOD consumption as per sales circular no. 29/2017 during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 26.02.2021 at Bhiwani for hearing of the case.

Proceedings were held on 26.02.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO submitted reply vide memo.no. 9186 dated 26.02.2021 stating that case for TOD/TOU benefits have been sent to Xen. (OP) Ch. Dadri. As and when the same is approved from his office, complaint will be resolved. Forum directed respondent SDO to follow up matter with the quarter concerned and get resolved the issued well before next date of hearing and submit detailed reply.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.042021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

**HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)**

Case No. DH/CGRF-	3468/2021
Date of Institution:	03.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Rajender Kaushik S/O Sh. Fateh Chand Kaushik,
S-883, Kirti Nagar, Bhiwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) City Divn. DHBVN, Bhiwani.
SDO (OP) S/U No.1 S/Divn., DHBVN, Bhiwani.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Rajender Kaushik S/O Sh. Fateh Chand Kaushik, S-883 Kirti Nagar, Bhiwani has been consumer of DHBVN bearing account no.0642080000 under SDO (OP) sub urban no.1 S/Divn., DHBVN, Bhiwani. hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that during March 2020, reading of electric meter jumped and the same was got checked but he was not satisfied with the checking report since the consumption shown was extra ordinarily high. He requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. The complainant and representative of respondent SDO were present. SDO submitted his reply vide No. 6423 dated 31.03.2021 stating that bill of the complainant was correct. and also placed on record lab. test report, load survey/temper data and consumption data of last 3 years. Complainant was not satisfied and he wanted to get his meter checked from the manufacturer firm. Forum allowed and directed the complainant to deposit Lab testing fee within seven days and respondent SDO to get checked the same in next 15 days by deputing representative and submit lab. test report/ analyses report along with consumption data of last 3 years/analyses report of Lab/Test report of DHBVN lab. Respondent SDO was also directed to replace the existing meter immediately. No coercive action be taken till disposal of the case. Now come on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3494/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Om Parkash, Dadri Gate, Kant Road , Bharti Nagar,Gali No. 12, Bhiwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) City Divn. DHBVN, Bhiwani.
SDO (OP) city S/Divn., DHBVN, Bhiwani.

.....Respondents

Appearance:-

For Complainant: Not present.

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Om Parkash, Dadri Gate, Kant road, Bharti Nagar, Gali No. 12, Bhiwani has been consumer of DHBVN bearing account no.7684301000 under SDO (OP) city S/Divn., DHBVN, Bhiwani. hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that during March 2020, reading of electric meter jumped and the same was got checked but he was not satisfied with the checking report since the consumption shown was extra ordinary high. He requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. The complainant was not present but representative of respondent SDO was present. SDO did not submit his reply but placed on record the rectified bill and Lab test report. Forum directed the respondent SDO to provide the copy of MCO, last 3 years consumption data of old meter and up to date data of new replaced meter. Complainant was also directed to ensure his presence on next date otherwise case will be decided as per reply /available record provided by the respondent SDO. Now come on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3508/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Sh. Gopal M/S Chimique India, Siwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) SU Divn. DHBVN, BHIWANI.
SDO (OP) S/Divn., DHBVN, SIWANI.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Sh. Gopal M/S Chimique India, Siwani has electricity connection bearing account no. 4163351000 under SDO (OP) S/Divn., DHBVN, Siwani, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for rebate on TOD consumption as per Nigam instructions during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. He requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that the matter has been perused with SE/CBO on 15.02.2021, which was pending as yet. Forum directed respondent SDO to follow up matter with the quarter concerned and get resolved the issue well before next date of hearing and submit detailed reply. Now to come up on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3510/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Sh. Govind Ram M/S Saraswati Gum, Siwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) SU Divn. DHBVN, BHIWANI.
SDO (OP) S/Divn., DHBVN, SIWANI.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Govind Ram M/S Saraswati Gum, Siwani has electricity connection bearing account no. 1681451000 under SDO (OP) S/Divn., DHBVN, Siwani, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he had applied for rebate on TOD consumption as per Nigam instructions during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. He requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

The proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that the matter has been perused with SE/CBO on 15.02.2021, which is pending as yet. Forum directed respondent SDO to follow up matter with the quarter concerned and get resolved the issued well before next date of hearing and submit detailed reply. Now to come up on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3511/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Sh. Sanjay Kedia, M/S BR Gwar Gum,
Gaindawas, Siwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) SU Divn. DHBVN, BHIWANI.
SDO (OP) S/Divn., DHBVN, SIWANI.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Sanjay Kedia, M/S BR Gwar Gum, Gaindawas, Siwani has electricity connection bearing account no. 1870351000 under SDO (OP) S/Divn., DHBVN, Siwani, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for rebate on TOD consumption as per Nigam instructions during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. He requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that the matter has been perused with SE/CBO on 15.02.2021, which is pending as yet. Forum directed respondent SDO to follow up matter with the quarter concerned and get resolved the issued well before next date of hearing and submit detailed reply. Now to come up on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3498/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Sh. Suresh Kumar M/S Santoshi Oil Mill, Kanina Road, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative(through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Suresh Kumar M/S Santoshi Oil Mill, Kanina Road, Ch. Dadri has electricity connection bearing account no. 0422970000 under SDO (OP) City S/Divn., DHBVN, Ch. Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for rebate on TOD consumption as per Nigam instruction during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. He requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3509/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Smt. Sushila Devi M/s Sushila Industries Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Smt. Sushila Devi M/s Sushila Industries Ch. Dadri has electricity connection bearing account no. 9541380000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that she had applied for rebate on TOD consumption as per Nigam instruction during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. She has requested the Forum to redress his complaint.


The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)
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Case No. DH/CGRF-	3452/2021
Date of Institution:	22.02.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Er. Manoj Yadav	Member Technical

In the matter of complaint of Sh. Shiv Shankar M/s O P Industries, Kanina Road Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Shiv Shankar M/s OP Industries, Kanina Road Ch. Dadri has electricity connection bearing account no. 1435429692 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he had applied for rebate on TOD consumption as per Nigam instruction during Sep., 2017 and again in 2018, 2019 but benefit has not been given so far. Additionally, his firm was entitled for 100% ED exemption, but Nigam was still charging the same. In spite of constant pursuance, it was also not refunded. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3497/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Parmanand, M/S Satnarain Floor Mill, Back side,
Anaj Mandi, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative (through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Parmanand, M/S Satnarain Floor Mill, Back side, Anaj Mandi, Ch. Dadri has an electricity connection bearing account no. 0994470000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, he is entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which is not being granted despite requests. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3499/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Ved Singh S/O Sh. Bhagwana Ram, Delhi Road,
Bye Pass, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative (through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh Ved Singh S/O Sh. Bhagwana Ram, Delhi Road, Bye Pass, Ch. Dadri has an electricity connection bearing account no. 9122970000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, he is entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which is not being granted despite requests. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3500/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Mahavir Singh S/O sh. Maya Ram, Delhi Road,
Bye Pass, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative (through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Mahavir Singh S/O sh. Maya Ram, Delhi Road, Bye Pass, Ch. Dadri has an electricity connection bearing account no. 0996080000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, he was entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which was not being granted despite requests. He further requested that the security as deposited in lieu of EOL has also not been given, may be got refunded along with interest/ Penal Interest. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3506/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Mana Ram, Rasiwasia Market. Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative (through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Mana Ram, Rasiwasia Market., Ch. Dadri has an electricity connection bearing account no. 6996080000 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, he is entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which is not being granted despite requests. He further requested that the electricity bill as issued for the month of Jan.& Feb. 2021 was also wrong, needed to be revised. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3507/2021
Date of Institution:	09.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Smt. Kamlesh, Rasiwasia Market. Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative (through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Smt. Kamlesh, Rasiwasia Market.,Ch. Dadri has an electricity connection bearing account no. 6939591228 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that his unit falls in C Block Category and as per Nigam sales circular no. D7/2019, she is entitled for power subsidy of Rs.2/- per unit from 1.11.2018 to date, which is not being granted despite requests. She further requested that the electricity bill as issued for the month of Feb. 2021 was also wrong, needed to be revised. He requested the Forum to redress her complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM**

HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3483/2021
Date of Institution:	08.03.2021
Date of Hearing:	31.03.2021

**BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES**

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Smt. Soni Devi W/O Late Sh. Manphool Singh, MC Colony, Ch. Dadri regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ch. Dadri.
SDO (OP) City S/Divn., DHBVN, Ch. Dadri.

.....Respondents

Appearance:

For Complainant: Representative (through VC)

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Smt. Soni Devi W/O Late Sh. Manphool Singh, MC Colony, Ch. Dadri has an electricity connection bearing account no. LS-26 under SDO (OP) City S/Divn., DHBVN, Ch.Dadri, hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that she has already got disconnected her connection after clearing all dues but respondent Nigam has not refunded Security as yet. Thus, requested to get refund the same along with interest/penal interest. She requested the Forum to redress her complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

Proceedings were held on 31.03.2021 at Bhiwani. Representative of complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO informed that due to closing of financial year they could not get prepared the detailed reply and requested for another date. Forum directed respondent SDO to submit detailed reply without fail. Now to come up on next date of hearing on 22.04.2021 at Charkhi Dadri.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
HETRI, SECTOR 16, IDC AREA, GURUGRAM
(website: www.dhbvn.org.in) (e-mail ID:cgrf@dhbvn.org.in)

Case No. DH/CGRF-	3454/2021
Date of Institution:	22.02.2021
Date of Hearing:	31.03.2021

BEFORE THE
FORUM FOR REDRESSING OF CONSUMR GRIEVANCES

Present:

Er. Sanjeev Chopra	Chairperson
Naresh Kumar Mehta	Member Accounts
Manoj Yadav	Member Technical

In the matter of complaint of Sh. Pawan Kumar, 01, Uttam Nagar, Loharu Road,
Bhiwani regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) City Divn. DHBVN, Bhiwani.
SDO (OP) S/U No.11 S/Divn., DHBVN, Bhiwani.

.....Respondents

Appearance:-

For Complainant: Representative (through VC).

For the Respondent: Representative of respondent SDO

INTERIM ORDER

Sh. Pawan Kumar, 01, Uttam Nagar, Loharu Road, Bhiwani has been consumer of DHBVN bearing account no.9332959692 under SDO (OP) sub urban no.11 S/Divn., DHBVN, Bhiwani. hence, this Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that his unit is situated outside the M.C. Limit of Bhiwani but respondent Nigam was charging M.Tax since the date of connection. As such requested to get refund the same. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 31.03.2021 at Bhiwani for hearing of the case.

The proceedings were held on 31.03.2021 at Bhiwani. The representative of complainant and respondent SDO were present. SDO did not submit his reply. Requested for another date to furnish his detailed reply. Forum directed to the respondent SDO to furnish his detailed reply without fail. Now to come up on next date of hearing on 29.04.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson