

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3097 / 2020
DATE OF INSTITUTION	27.07.2020
DATES OF HEARING	14.08.2020, 02.09.2020, 01.10.2020, 03.11.2020, 03.12.2020, 05.01.2021&2.2.2021

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of M/s Krishna Rice Mill, Old GT Road, Hodel  
(Palwal) regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Hodel.  
SDO (OP) S/Divn., DHBVN, Hodel.

.....Respondents

Appearance:-

For Complainant: Not present

For the Respondent: None from respondent SDO

## **PROCEEDING**

M/s Krishna Rice Mill, Old GT Road, Hodel (Palwal) has an electricity connection bearing account No. 2726901000 under SDO (OP) S/Divn., DHBVN, Hodal. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that they have an electric connection having sanctioned load of 415 kW. Respondent Nigam charged Rs.133481/-, Rs.133481/-, Rs.178462/- and Rs.121063/- as ACD/Sundry charges during the month of April, May, July & December, 2019 respectively. When enquired from the office, they told that the amount of Rs.400443/- charged in excess would be refunded being charged wrongly. But, till date, excess amount charged as ACD neither refunded nor adjusted. They requested the Forum to redress their complaint and get refunded/adjusted the excess amount along with interest.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 14.08.2020 at Faridabad for hearing of the case.

The proceedings were held on 14.08.2020 at Faridabad. Complainant was present but none from respondent SDO. However, as per telephonic talk with Xen. (OP) Hodel, he informed that the facts are in notice with him and the complaint will be redressed and reported to the Forum within ten days.

The proceedings were held on 02.09.2020 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO vide his letter dated nil informed that ACD amount of Rs.400443/- has been refunded through CBO on 31.08.2020 and this will be reflected in the bill to be issued in the month of Sep. he further stated that surcharge on the above amount will also be adjusted in the subsequent month's bill. Forum directed respondent SDO to ensure refund of surcharge and adjustment of excess ACD amount along with interest after recalculation as per instructions within 20 days.

The proceedings were held on 01.10.2020 at Faridabad. Complainant representative and representative of respondent SDO were present. Respondent SDO vide his letter dated 1420 dated 01.10.2020 informed that surcharge on excess ACD was adjusted vide sundry no. 48/R45 and sent to CBO on 31.08.2020 and this will be reflected in the next bill. Forum directed respondent SDO to ensure release of excess ACD amount along with interest after recalculation as per instructions within 20 days.

The proceedings were held on 03.11.2020 at Faridabad. Complainant representative was present but respondent SDO was not present. As per telephonic talk with Xen. (OP) Hodel, he confirmed that the grievance of complainant has been resolved but rectification still pending from CBO. Forum directed respondent SDO to get the bill rectified from CBO and submit detailed reply personally on next date of hearing on 03.12.2020.

The proceedings were held on 03.12.2020 at Faridabad. Complainant

representative and respondent SDO were present. Respondent SDO submitted reply vide memo.no. 1769 dated 27.11.2020 stating therein that amount of excess ACD has been allowed but surcharge Rs.24609/- and interest on ACD Rs.23725/- is still pending at CBO level which will be allowed after approval. So far as interest on excess ACD as charged earlier and refunded in Sep., 2020 is concerned, it will be reviewed and if admissible, will be processed for refund. Forum directed respondent SDO to ensure compliance, as assured, before next date of hearing on 05.01.2021.

The proceedings were held on 05.01.2021 at Faridabad. Complainant representative and respondent SDO were present. Respondent SDO submitted reply vide memo.no. 1944 dated 31.12.2020 stating therein that amount surcharge Rs.24609/- and interest on ACD Rs.23725/- was sent to CBO but CBO has approved Rs.17784/-. This office is reviewing it and will submit detailed reply on next date of hearing. Forum directed respondent SDO to ensure compliance, as assured, before next date of hearing on 02.02.2021.

The proceedings were held on 2.2.2021 at Faridabad. None of complainant and respondent SDO was present. Respondent SDO telephonically requested for another date to submit detailed reply. Request allowed. Now to come on next date of hearing on 02.03.2021.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH K. MEHTA)**  
**Member Accounts**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3067 / 2020
DATE OF INSTITUTION	22.07.2020
DATES OF HEARING	14.08.20, 2.9.20, 01.10.20,3.11.20, 03.12.20, 5.1.2021, 19.1.2021& 2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Pankaj Bhalotia, Flat No. 1104, Gracious Tower, Imperial Estate, Sector-82, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Greater Faridabad.  
SDO (OP) S/Divn., DHBVN, Kheri Kalan, Faridabad.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

## **INTERIM ORDER**

Sh. Pankaj Bhalotia, Flat No. 1104, Gracious Tower, Imperial Estate, Sector-82, Faridabad has electricity connections bearing account No. 2202690000 (F15-BSHT-0004 & G15-DSHT-0015) under SDO (OP) S/Divn., DHBVN, Kheri Kalan, Faridabad. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that:

1. There have been continuous and frequent faults, breakdowns, fuse off, no supply of power ever since the independent feeder energized in the month of June/July, 2014. Some of the breakdowns for the period July, 2019 to Oct., 2019 are mentioned in the complaint. Respondent Nigam neither taking over the maintenance and operation work from power house to housing society nor reimbursing the expenditure incurred by the society.
2. There has not been any single payment of penalty and compensation by the respondent Nigam for not meeting standard of performance as prescribed under the HERC regulation, 2004.
3. Electricity wire from Power House to the society is in bad shape and is defective now and requires replacement by respondent Nigam in accordance with provisions of regulation 4.10 of HERC Regulation, 2016 to get uninterrupted power supply.
4. There has not been passing of any feeder loss by respondent Nigam while doing monthly billing ever since the independent feeder got energized. DHBVN is doing billing based on meter reading taken at power house, whereas they have to take meter reading at housing society end in accordance with the provisions of 4.8.2(5) of HERC Regulation, 2016.
5. In the month of July, 2019, there was another electricity connection got added to the independent feeder of society, which is in contradiction to the provision of 4.8.2 of HERC Regulation, 2016. Independent feeder was erected under self-execution scheme and energized in June/July, 2016.

Complainant also intimated that there are two more complaints already ongoing at CGRF DHBVN and at Electricity Ombudsman, HERC respectively for similar matters and are currently pending for adjudication. CGRF in one of the complaints recently pronounced an impugned judgment. This complaint is for such continuous and frequent faults, breakdowns, fuse off, no supply of power etc. that has been occurred after filing of both the above complaints and also due to connecting another connection to independent feeder of the society.

He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 14.08.2020 at Faridabad for hearing of the case.

The proceedings were held on 14.08.2020 at Faridabad. Complainant and representative of respondent SDO were present. SDO did not submit reply. However, representative of respondent SDO requested to allow some time to prepare and submit

point wise reply. Request allowed to submit reply within seven days with an advance copy to the complainant.

The proceedings were held on 02.09.2020 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply vide no. Spl.1 dated 30.08.2020 and the complainant submitted rejoinder. Respondent SDO requested to allow some time to prepare and submit point wise reply on rejoinder. Request allowed.

The proceedings were held on 01.10.2020 at Faridabad. Complainant and representative of respondent SDO were present. SDO submitted reply vide no. Spl.1 dated 27.09.2020 which was delivered to the complainant for submission of rejoinder within three days. Respondent SDO is directed to prepare and submit point wise reply on rejoinder within next seven days. Complainant also submitted additional complaint on dated 01.10.2020, delivered to respondent SDO for submission of reply within seven days.

The proceedings were held on 03.11.2020 at Faridabad. Complainant and representative of respondent SDO were present. SDO vide no. 3978 dated 02.11.2020 intimated that to defend the case, Sh. Raj Kumar Bhati was engaged as counsel on behalf of Nigam and due to illness, he was not able to attend/file written statement as on date as such, requested for another date. Requested allowed.

The proceedings were held on 03.12.2020 at Faridabad. Complainant and respondent SDO were present. SDO vide letter dated 03.12.2020 submitted his reply through Sh. Raj Kumar Bhati who was engaged as counsel on behalf of Nigam. Copy of the same was handed over to the complainant for information. Forum directed complainant to submit his rejoinder, if any, within seven days to respondent SDO. Respondent SDO is directed to submit his counter reply by next ten days with a copy to the complainant also

The proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. SDO did not submit his reply, however, ensured to submit his reply within ten days. Respondent SDO is directed to submit his counter reply by next ten days with a copy to the complainant also.

The proceedings were held on 19.01.2021 at Faridabad. Complainant was not present but representative of respondent SDO was present. Complainant through mail dated 18.1.2021 and respondent SDO through letter no. 4594 dated 19.1.2021 requested for another date. Request allowed.

The proceedings were held on 02.02.2021 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO furnished reply to rejoinder of the complainant which has been handed over to the complainant. Now to come on next date of hearing on 12.02.2021 for arguments.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH K. MEHTA)**  
**Member Accounts**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3227 / 2020
DATE OF INSTITUTION	09.10.2020
DATES OF HEARING	3.11.20, 03.12.2020, 05.01.2021&02.02.2021

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of M/s ATC Telecom Tower, Plot No.1519 near Hanuman Mandir, Sector-28, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. ,DHBVN, Ballabgarh.  
SDO (OP) S/U S/Divn., DHBVN, Ballabgarh.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

## **INTERIM ORDER**

M/s ATC Telecom Tower, Plot No.1519 near Hanuman Mandir, Sector-28, Faridabad has been the consumer of DHBVN bearing account no. 8431753068 under SDO (OP) S/US/Divn. DHBVN, Ballabhgarh. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that respondent Nigam is charging wrong bills on average basis due to non-punching of MCO since Oct., 2018 to date. However, payments are being made under protest. They have therefore requested the Forum to redress their complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.11.2020 at Faridabad for hearing of the case.

The proceedings were held on 03.11.2020 at Faridabad. Complainant was present but none from respondent SDO was present. Non appearance of respondent SDO was viewed seriously by the Forum. Forum directed complainant to visit sub divisional office within 2-3 days to apprise the issue of complaint to respondent SDO and respondent SDO was directed on phone to submit detail reply personally on next date of hearing.

The proceedings were held on 03.12.2020 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO submitted reply vide memo.no. 5066 dated 1.12.2020 stating therein that MCO updating was pending at CBO level and ensured that it would be got updated and rectification would be reflected in the next bill. Complainant was not satisfied. Forum directed respondent SDO to personally visit CBO and get updated MCO and rectified bill be delivered, as assured.

The proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. Respondent SDO did not submit reply, however, he informed that MCO of the complainant has been updated in the system and rectification would be reflected in the next bill. Complainant was not satisfied. Forum directed respondent SDO to personally visit CBO and get rectification approved and rectified bill be delivered.


The proceedings were held on 2.2.2021 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO did not submit reply, however, he informed that MCO of the complainant has been updated in the system and rectification would be reflected in the next bill. Complainant was not satisfied. Forum directed respondent SDO to personally visit CBO and get rectification approved and rectified bill be delivered. Meanwhile, manual bill be prepared and delivered to the complainant. Now, to come on next date of hearing on 02.03.2021.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH K. MEHTA)**  
**Member Accounts**

**(SANJEEV CHOPRA)**  
**Chairperson**



	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3236 / 2020
DATE OF INSTITUTION	14.10.2020
DATES OF HEARING	3.11.2020, 03.12.2020, 05.01.2021&02.02.2021

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of M/s ATC Telecom Tower, Plot No.1519 near Hanuman Mandir, Sector-28, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. ,DHBVN, Greater Faridabad.  
SDO (OP) S/Divn., DHBVN, Tilpat.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

## **INTERIM ORDER**

M/s ATC Telecom Tower, Plot No.1519 near Hanuman Mandir, Sector-28, Faridabad has been the consumer of DHBVN bearing account no. 3594731725 under SDO (OP) S/Divn. DHBVN, Tilpat. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that respondent Nigam is charging wrong bills on average basis due to non-punching of MCO since Oct., 2018 to date. However, payments are being made under protest. They have therefore requested the Forum to redress their complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.11.2020 at Faridabad for hearing of the case.

The proceedings were held on 03.11.2020 at Faridabad. Complainant and respondent SDO were present. Respondent SDO submitted reply vide memo.no. 6007 dated 03.11.2020 stating therein that LT CT meter was replaced by M&P team in 2018 but the same was not updated in CCB due to non providing of report by M&P. Now, in view of said complaint record has been taken from M&P wing and case submitted to CBO for updating MCO in CCB which will be reflected in next billing cycle. Forum directed to respondent SDO to pursue with CBO for rectification.

The proceedings were held on 03.12.2020 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO submitted reply vide memo.no. 6188 dated 2.12.2020 stating therein that MCO updating was pending at CBO level and ensured that it will be got updated and rectification will be reflected in the next bill. Complainant was not satisfied. Forum directed respondent SDO to personally visit CBO and get updated MCO and rectified bill be delivered, as assured.

The proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. Respondent SDO did not submit reply and requested for another date to furnish reply. Forum directed respondent SDO to personally visit CBO and get updated MCO and rectified bill be delivered.

The proceedings were held on 2.2.2021 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO submitted reply vide no. 6534 dated 2.2.21 stating that one more MCO was pending for updation before the updation of last MCO. This office is searching requisite document for updation of MCO as such requested to allow next date. Forum viewed seriously the casual approach of SDO and allowing next date as last opportunity for updation of all the MCOs and getting delivering the rectified bill to the complainant within 15 days. No coercive action be taken till disposal of case. Now, to come on next date of hearing on 02.03.2021.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH K. MEHTA)**  
**MemberAccounts**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3244 / 2020
DATE OF INSTITUTION	19.10.2020
DATES OF HEARING	3.11.2020, 03.12.2020, 05.01.2021, 8.1.21, 19.01.2021&02.02.2021

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. R.P. Uniyal and others, R/o Park Floors-2,  
Flat No. T-13/G004, Sector-76, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. ,DHBVN, Greater Faridabad.  
SDO (OP) BadrolaS/Divn., DHBVN, Faridabad.

.....Respondents

Appearance:-

For Complainant: Representative.

For the Respondent: Respondent SDO

## INTERIM ORDER

Sh. R.P. Uniyal and others, R/o Park Floors-2, Flat No. T-13/G004, Sector-76, Faridabad has been the consumer of DHBVN bearing account no. 1202690000 under SDO (OP) Badrola S/Divn. DHBVN, Faridabad. The Forum has jurisdiction to hear the complaint.

The complainant has filed the present complaint stating therein that the builder was not complying with the HERC regulation dated 22.4.2020 and deducting additional amount from his pre paid meter after tempering and changing the setting of the meter for the purposes other than electricity namely common area maintenance charges, GST etc. He requested the forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.11.2020 at Faridabad for hearing of the case.

Proceeding was held on dated 03.11.2020 at Faridabad. Complainant and respondent SDO were present. SDO did not submit reply. Forum directed respondent SDO to send copy of complaint to the builder/RWA of GHS seeking their reply on the complaint stipulating the period not more than 7 days. He is also directed to depute area in charge/JE to verify the facts of complaint as per HERC notification dated 22.4.2020 and thereafter submit detailed reply to the Forum with a copy to complainant before the date of hearing.

Proceeding was held on dated 03.12.2020 at Faridabad. Complainant representative and respondent SDO were present. SDO submitted reply vide memo.no.1940 dated 02.12.2020 stating therein that as per Forum direction, a notice to M/s Countrywide Promoters Pvt. Ltd. and M/s BPTP Ltd. was issued vide memo.no. 1837 dated 17.11.2020 and no. 1938 dated 02.12.2020 respectively. But no reply is received till date. Further, monthly electricity bill of M/s Countrywide as demanded by the complainant were also provided. The representative of M/s BPTP telephonically requested for another date. During hearing representative of BPTP, Mr. Faisal confirmed that there was no disconnection till date of any allottee. Forum directed the representative of M/s Countrywide/BPTP not to effect disconnection of any allottee due to any reason except non-payment of electricity bill, till decision of case. Respondent SDO was also directed to depute area in charge/JE to verify the facts of complaint as per HERC notification dated 22.4.2020 and thereafter submit detailed reply to the Forum with a copy to complainant before the date of hearing.

Proceeding was held on dated 05.01.2021 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply dated 05.01.2021 stating therein that as per Forum direction, another notices to M/s Countrywide Promoters Pvt. Ltd. and M/s BPTP Ltd. were issued. But no reply was received till date. The representative of M/s BPTP telephonically requested for another date. Request allowed.

Proceedings were held on 08.01.2021. All, the complainant, the respondent SDO and representative of Country wide / BPTP were present. The complainant and the representative of BPTP submitted that they had held a meeting recently wherein some solution / settlement has been arrived at for the period prior to coming into force of the latest regulation on Single Point Connection in 2020. Forum directed the representative of Country wide / BPTP that they have no option but to implement the new regulation as such. Mr. Rajiv Gupta appearing for BPTP assured that they would not violate any of the provisions of the Regulation and would come up with a detailed reply before the next date on 19.01.2021. Forum accepted his submissions. Now to come up for hearing on 19.01.2021.

Proceedings were held on 19.01.2021 wherein all the parties were present. The

developer submitted their set of papers showing the format of billing the individual consumers but it was disputed by the complainant. It was mutually agreed between the complainant and the developer that would meet again on 28.01.2021 and would try to reach at some conclusion. The next date was fixed as 02.02.2021.

Proceedings were held on 02.02.2021 but the parties requested for another date owing to their ongoing meetings to verify each other's record. Now to come up on the next date of hearing on 12.02.2021.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH K. MEHTA)**  
**Member Accounts**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3262 / 2020
DATE OF INSTITUTION	28.10.2020
DATES OF HEARING	03.12.2020, 05.01.2021&2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of M/s Hindustan Syringes and Medical Devices Ltd., Factory No. 174 Sector-25, Ballabgarh regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Ballabgarh.  
SDO (OP) S/U S/Divn., DHBVN, Ballabgarh.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO

## **INTERIM ORDER**

M/s Hindustan Syringes and Medical Devices Ltd., Factory No. 174 Sector-25, Ballabgarh has been consumer of DHBVN bearing account no. 0933001000 under SDO (OP) S/U Sub Divn., DHBVN, Ballabgarh and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that respondent SDO has not paid interest on ACD from the date of payment of ACD. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.12.2020 at Faridabad for hearing of the case.

Proceedings were held on 03.12.2020 at Faridabad. Representative of both complainant respondent SDO were present. SDO did not submit reply. Complainant argued that interest on ACD plus penal interest thereon may be given as per Nigam instructions. Forum directed respondent SDO to make compliance as per Nigam instructions and furnish detailed reply within fifteen days.

Proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply vide memo.no. 7039 dated 05.01.2021 stating therein that interest on ACD for FY 2015-16, 2016-17 and 2019-20 has already been given to the complainant, copy of respective electricity bill showing payment of interest was placed on record. So far as detail for FY 2017-18 and 2018-19 is concerned, the same is under process. Data prior to 2015-16 is not available with his office. Forum directed respondent SDO to search office record prior to 2015-16, and ensure payment of interest for the left out period since date of connection as per Nigam instructions and furnish detailed reply within fifteen days. Complainant is also directed to provide data, if any available, to the respondent SDO to facilitate the payment.

Proceedings were held on 2.2.2021 at Faridabad. Complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO was not well conversant with the case which is viewed seriously by the Forum. Forum directed respondent SDO to search office record prior to 2015-16, and ensure payment of interest for the left-out period since date of connection as per Nigam instructions and furnish detailed reply within fifteen days and ensure presence personally on next date of hearing. Complainant is also directed to provide data, if any available, to the respondent SDO to facilitate the payment. Now to come on next date of hearing on 12.02.2021.

**(NARESH K. MEHTA)**  
Member Accounts

**(MANOJ YADAV)**  
Member Technical

**(SANJEEV CHOPRA)**  
Chairperson

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3284 / 2020
DATE OF INSTITUTION	13.11.2020
DATES OF HEARING	03.12.2020, 05.01.2021& 2.2.21

**BEFORE THE  
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Ran Vijay Singh, B-4096, 1<sup>st</sup> Floor, Back side Greenfield Colony, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Old Faridabad.  
SDO (OP) Mathura Road S/Divn., DHBVN, Faridabad.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Respondent SDO



## **INTERIM ORDER**

Sh. Ran Vijay Singh, B-4096, 1<sup>st</sup> Floor, Back side Greenfield Colony, Faridabad has been consumer of DHBVN bearing account no. 8573740000 under SDO (OP) Mathura Road Sub Divn., DHBVN, Faridabad and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that his meter became faulty last year and thereafter no bill issued to him despite pursuance with respondent SDO office. He was surprised to see the bill over Rs.1.00 lac. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.12.2020 at Faridabad for hearing of the case.

Proceedings were held on 03.12.2020 at Faridabad. Complainant was present but none of respondent SDO was present. SDO submitted reply vide no. 2841 dated 03.12.2020 stating that the meter of the complainant was replaced during 10.08.2016 but the same was entered late in the system due to which complainant's billing was raised on average basis. Now, the CCB is under up-dation and bill will be corrected after 10.12.2020. Forum directed respondent SDO to make compliant as per as per assurance within fifteen days. No coercive action be taken till decision of case.

Proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply vide no. 4768 dated 05.01.2021 stating that the CCB is still under up-dation and bill will be corrected within fifteen days after completion of binder. Forum directed respondent SDO to make compliant as per as per assurance within fifteen days.

Proceedings were held on 2.2.2021 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply vide no. 4930 dated 2.2.2021 stating that the CCB was still under up-dation. Forum directed respondent SDO to pursue personally with CBO and get delivered rectified bill to the complainant within fifteen days. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
**Member Accounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**



**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**DAKSHIN HARYANA BIJLI VITRAN NIGAM**  
**D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005**  
**Telephone No. 01662-223081**  
**HETRI, SECTOR 16, IDC AREA, GURUGRAM**  
**(website: [www.dhbvn.org.in](http://www.dhbvn.org.in)) (e-mail ID:cgrf@dhbvn.org.in)**

CASE NUMBER	DH / CGRF / 3306 / 2020
DATE OF INSTITUTION	25.11.2020
DATES OF HEARING	03.12.2020, 05.01.2021&2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of M/s RIB & Sons Pvt. Ltd., Plot No. 23/7, Mathura Road, Sector-58, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Ballabgarh.  
SDO (OP) S/U S/Divn., DHBVN, Ballabgarh.

.....Respondents

Appearance:-

For Complainant: Representative.

For the Respondent: Respondent SDO

## **INTERIM ORDER**

M/s RIB & Sons Pvt. Ltd., Plot No. 23/7, Mathura Road, Sector-58, Faridabad has been consumer of DHBVN bearing account no. 3266201000 under SDO (OP) S/U Sub Divn., DHBVN, Ballabgarh and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that respondent SDO has not paid interest on ACD from the date of payment of ACD. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.12.2020 at Faridabad for hearing of the case.

The proceedings were held on 03.12.2020 at Faridabad. Representative of both complainant respondent SDO were present. SDO did not submit reply. Complainant argued that interest on ACD plus penal interest thereon may be given as per Nigam instructions. Forum directed respondent SDO to make compliance as per Nigam instructions and furnish detailed reply within fifteen days.

Proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply vide memo.no. 7038 dated 05.01.2021 stating therein that interest on ACD for FY 2016-17 to 2019-20 has already been given to the complainant, copy of respective electricity bill showing payment of interest was placed on record. Data prior to 2015-16 is not available with his office. Forum directed respondent SDO to search office record prior to 2015-16, and ensure payment of interest for the left out period since date of connection as per Nigam instructions and furnish detailed reply within fifteen days. Complainant is also directed to provide data, if any available, to the respondent SDO to facilitate the payment.

Proceedings were held on 2.2.2021 at Faridabad. Complainant and respondent SDO were present. SDO did not submit reply. Representative of respondent SDO was not well conversant with the case which was viewed seriously by the Forum. Forum directed respondent SDO to search the office record prior to 2015-16, and ensure payment of interest for the left out period since date of connection as per Nigam instructions and furnish detailed reply within fifteen days and ensure presence personally on next date of hearing. Complainant is also directed to provide data, if any available, to the respondent SDO to facilitate the payment. Now to come on next date of hearing on 12.02.2021.

**(NARESH MEHTA)**  
**MemberAccounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3286 / 2020
DATE OF INSTITUTION	19.11.2020
DATES OF HEARING	03.12.2020, 05.01.2021, 8.1.2021 & 2.2.21

**BEFORE THE  
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Umesh Kumar Prabhakar, H.No.997, Sector-17, Faridabad regarding supply problem.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Greater Faridabad.  
SDO (OP) S/Divn., DHBVN, Kheri Kalan.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Respondent SDO

## **INTERIM ORDER**

Sh. Umesh Kumar Prabhakar, H.No.997, Sector-17, Faridabad has been consumer of DHBVN bearing account no. 1202690000 under SDO (OP) Sub Divn., DHBVN, Kherikalan and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that his grievance related to non-commission of electrical infrastructure for plotted colony across sector 75-89, Faridabad by the colonizer M/s Countrywide Promoters Pvt. Ltd. Colonizer has taken bulk DS connection for 928 dwelling units despite the habitation has taken place by more than 5000 families and on the onset of summer, there are long power cuts on account of inadequate power supply or inadequate power structure. Moreover, the developer has charged Rs.721/- per square yard from thousands allottees. This is sheer case of siphoning of funds collected by the developer for laying inadequate infrastructure. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.12.2020 at Faridabad for hearing of the case.

The proceedings were held on 03.12.2020 at Faridabad. Complainant and respondent SDO were present. Respondent SDO submitted reply vide memo.no. 4236 dated 1.12.2020 stating therein that the matter pertains to colonizer M/s Countrywide Promoters. There are various litigations pending at various level against the said colonizer, as such, requested to allow at least four weeks' time for submission of reply. Forum directed respondent SDO to send copy of said complaint to the colonizer seeking their reply on the complaint stipulating the period of not more than 7 days. He is also directed to depute area incharge/JE to verify the facts of complaint as per HERC notification dated 22.4.2020 and thereafter submit detailed reply to the Forum with a copy to complainant before next date of hearing. Now to come on next date of hearing on 05.01.2021.

Proceeding was held on dated 05.01.2021 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply dated 05.01.2021 stating therein that as per Forum direction, another notices to M/s Countrywide Promoters Pvt. Ltd. and M/s BPTP Ltd. were issued. But no reply is received till date. The complainant also submitted some queries which were handed over to respondent SDO for reply. The representative of M/s BPTP telephonically requested for another date. Request allowed. Now to come on next date of hearing on 08.01.2021.

Proceedings were held on 08.01.2021. The Complainant, the respondent SDO and Mr. Rajiv Gupta of BPTP / Country Wide were present. Complainant Mr. Umesh Prabhakar raised the issue that despite the infrastructure cost having been recovered from the individual allottees, the developer M/S Country Wide Promoters / BPTP had not erected the requisite electrical infrastructure. He placed on record copies of certain agreement papers between the buyer and the developer to support his argument. Mr. Rajiv Gupta of BPTP submitted that he would come up with a detailed reply by the next date after which the matter can be argued at length. Forum directed Mr. Rajiv Gupta to go through the papers and other verbal submissions made by the complainant and submit their detailed point wise reply before the next date 19.01.2021. Now to come up hearing on the next date 19.01.2021.

Proceedings were held on 19.01.2021 wherein complainant, the developer and the respondent SDO were present. Mr. Gupta from Country Wide Promoters submitted details of the EDC and other charges paid to the state authorities. Copies of the same were also handed over to the complainant. During arguments, it was decided that the complainant and the developer would again sit together on 28.01.2021 and would exchange all other relevant papers in the interest of justice and would also place the same on record of the Forum and that the case would again be heard on 02.02.2021.

Proceedings were held on 02.02.2021 wherein complainant was present but the developer sought some more time to submit some more papers on the issue. Request was granted. Now to come up for hearing on 12.02.2021.

**(NARESH K. MEHTA)**  
**Member Accounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3266 / 2020
DATE OF INSTITUTION	03.11.2020
DATES OF HEARING	03.12.2020, 05.01.2021& 02.02.2021

**BEFORE THE  
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Naresh Kumar C/o M/s Krishna Rice Mill, Old G.T. Road, Opp. Tyagi Mandir, Hodel Distt. Palwal regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Hodel.  
SDO (OP) S/Divn., DHBVN, Hodel.

.....Respondents

Appearance:-

For Complainant: Not present.

For the Respondent: None from Respondent SDO

## **Proceeding**

Sh. Naresh Kumar C/o M/s Krishna Rice Mill, Old G.T. Road, Opp. Tyagi Mandir, Hodal Distt. Palwal has been consumer of DHBVN bearing account no. 2726901000 under SDO (OP) Sub Divn., DHBVN, Hodal and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that he has an industrial connection with CD 415 kVA. The bill issued on dated 30.05.2020 for the period 1.3.2020 to 1.05.2020 (62 days) includes MDI penalty for Rs.316242/-, which is wrong since MDI shown in this bill is 435 kVA. As per Nigam instructions, penalty is levied in case MDI exceeds over 5% of sanctioned CD. As such, reading of MDI meter is within permissible limit, hence, MDI penalty is not chargeable. Further, MDI penalty should not be levied for not more than one month, in case chargeable. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.12.2020 at Faridabad for hearing of the case.

The proceedings were held on 03.12.2020 at Faridabad. Complainant representative and respondent SDO were present. Respondent SDO did not submit reply and requested for another date for detailed reply. Request allowed.

The proceedings were held on 05.01.2021 at Faridabad. Complainant representative and respondent SDO were present. Respondent SDO submitted reply vide memo.no. 1944 dated 31.12.2020 stating therein that his office has made the adjustment of Rs.316242/- plus Rs.28814/- interest thereon for the period 7/2020 to 12/2020 vide sundry no. 158/R-45 and sent to CBO for approval. Forum directed respondent SDO to pursue with CBO for approval of adjustment.

The proceedings were held on 2.2.2021 at Faridabad. None of complainant and respondent SDO was present. Respondent SDO telephonically requested for another date to submit detailed reply. Request allowed. Now to come on next date of hearing on 02.03.2021

**(NARESH K. MEHTA)**  
**Member Accounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**



	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3332 / 2020
DATE OF INSTITUTION	14.12.2020
DATES OF HEARING	05.01.2021& 2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Pardeep Kumar Padia C/o Sunshine Tech Pvt. Ltd., Plot No.20, 1<sup>st</sup> Floor, DLF Indl. Area, Phase-2, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Old Faridabad.  
SDO (OP) S/Divn., DHBVN, Mathura Road Faridabad.

.....Respondents

Appearance:-

For Complainant: Present

For the Respondent: Respondent SDO

## **PROCEEDING**

Sh. Pardeep Kumar Padia C/o Sunshine Tech Pvt. Ltd., Plot No.20, 1<sup>st</sup> Floor, DLF Indl. Area, Phase-2, Faridabad has an electricity connection bearing account No. 5345963168 under SDO (OP) S/Divn., DHBVN, Mathura Rd., Faridabad. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that since April, 2019 bills are issued to him on average basis without taking reading. He approach respondent SDO many times but no action has been taken so far. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 05.01.2021 at Faridabad for hearing of the case.

The proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. Respondent SDO did not submit reply, however, assured that MCO of the complainant will be updated and account overhauled as per actual reading. Forum directed respondent SDO to ensure update of MCO and overhaul of the account, as assured during hearing within twenty days.

The proceedings were held on 2.2.2021 at Faridabad. Complainant and respondent SDO were present. Respondent SDO did not submit reply and requested for another date to furnish reply. Request allowed. Now to come on next date of hearing on 02.03.2021.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH MEHTA)**  
**MemberAccounts**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3314 / 2020
DATE OF INSTITUTION	02.12.2020
DATES OF HEARING	05.01.2021& 2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. C.S. Paul, H.No.122, Sector-7A, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Ballabgarh.  
SDO (OP) S/U S/Divn., DHBVN, Ballabgarh.

.....Respondents

Appearance:-

For Complainant: Present

For the Respondent: Representative of respondent SDO

## **INTERIM ORDER**

Sh. C.S. Paul, H.No.122, Sector-7A, Faridabad has an electricity connection bearing account No. 0033001000 under SDO (OP) S/U S/Divn., DHBVN, Ballabgarh. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that his premises remained closed from April to Dec., 2018. New meter was installed in Jan., 2019. From January to Oct.,2020 he was paying bill regularly. Load was reduced from 250 kVA to 55 kVA in April, 2014. He paid fixed charges regularly up to Oct., 2016. Respondent Nigam is issuing wrong bill since Nov., 2016 to Dec., 2018. He requested many times respondent SDO but no action has been taken so far. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 05.01.2021 at Faridabad for hearing of the case.

The proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO were present. Respondent SDO requested for another date. Request allowed.

The proceedings were held on 2.2.2021 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO submitted reply vide no. 7202 dated 2.2.21 stating therein that Rs.528492/- was adjustable due to wrong bill issued for the period Nov., 2016 to June 2017 due to non adjustment of LPSC and punching of wrong reading in the record. LPSC was also levied upto Jan., 2021 and case sent to CBO and is pending as yet. Forum directed respondent SDO to pursue with CBO personally and get rectified bill delivered to the complainant within 15 days. Now to come on next date of hearing on 02.03.2021.

**(MANOJ YADAV)**  
**Member Technical**

**(NARESH MEHTA)**  
**MemberAccounts**

**(SANJEEV CHOPRA)**  
**Chairperson**

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3334 / 2020
DATE OF INSTITUTION	14.12.2020
DATES OF HEARING	05.01.2021, 19.1.2021&2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Smt. Uparna Kale, Vakil Farm, Khori  
Farmlenders, Khori Jamalpur, Faridabad regarding shifting of connection.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Ballabgarh.  
SDO (OP) S/Divn., DHBVN, Pali.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: None from respondent SDO.

## **INTERIM ORDER**

Smt. Uparna Kale, Vakil Farm, Khori Farmlenders, Khori Jamalpur, Faridabad has been consumer of DHBVN bearing account no. F34-DC-0438& F34-DC-0523 under SDO (OP) Sub Divn., DHBVN, Pali and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that her power supply should be restored through RDS feeder instead of AP feeder to which it was shifted so that we may get full time 3 phase electricity supply. She has requested the Forum to redress her complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 05.01.2021 at Faridabad for hearing of the case.

Proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO & Xen. were present. SDO did not submit, however, requested for another date to furnish detailed reply. Request allowed.

Proceedings were held on 19.01.2021 at Faridabad. Complainant and representative of respondent SDO were present. SDO submitted reply vide no. 2664 dated 18.1.2021 stating therein that survey has been done and deposit estimate has been framed to bifurcate DS/NDS/LT connection from 11kV Alampur feeder (AP) to 11kV Khori RDS feeder at village Khori Jamalpur. As and when the cost of estimate is deposited by the complainant, work will be executed. However, telephonically Xen. (OP) Ballabgarh sought next date to furnish his detailed report. Request allowed. Forum directed respondent SDO/XEN to access the technical feasibility of bifurcation of AP and RDS feeder and submit detailed report incorporating no. of consumers that require supply through RDS feeder and estimated amount also within 7 days.

Proceedings were held on 2.2.2021 at Faridabad. Complainant was present but none from respondent SDO was present. Xen. (OP) Divn., Ballabgarh telephonically informed that the case of the complainant is in active consideration with the higher offices and ensure to furnish his reply by 25<sup>th</sup> Feb., 2021. Request allowed.. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
Member Accounts

**(MANOJ YADAV)**  
Member Technical

**(SANJEEV CHOPRA)**  
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES  
DAKSHIN HARYANA BIJLI VITRAN NIGAM  
D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005  
Telephone No. 01662-223081  
HETRI, SECTOR 16, IDC AREA, GURUGRAM  
(website: [www.dhbvn.org.in](http://www.dhbvn.org.in)) (e-mail ID: [cgrf@dhbvn.org.in](mailto:cgrf@dhbvn.org.in))

CASE NUMBER	DH / CGRF / 3285 / 2020
DATE OF INSTITUTION	13.11.2020
DATES OF HEARING	03.12.2020, 05.01.2021, 19.1.2021&2.2.21

**BEFORE THE  
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Smt. Soniya Handa W/o Sh. Rakesh Handa,  
Khorl Farmlenders, Khorl Jamalpur, Farldabad regarding shifting of connection.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Ballabgarh.  
SDO (OP) S/Divn., DHBVN, Pali.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: None from respondent SDO.

## PROCEEDING

Smt. Soniya Handa W/o Sh. Rakesh Handa, Khori Farmlenders, Khori Jamalpur, Faridabad has been consumer of DHBVN bearing account no. FC34-DC22-0524 under SDO (OP) Sub Divn., DHBVN, Pali and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that her power supply should be restored through RDS feeder instead of AP feeder to which it was shifted so that we may get full time 3 phase electricity supply. She has requested the Forum to redress her complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 03.12.2020 at Faridabad for hearing of the case.

Proceedings were held on 03.12.2020 at Faridabad. Complainant and respondent SDO were present. SDO submitted reply vide no. 2167 dated 02.12.2020 stating that during the process of shifting of AP connections, the connection of the complainant was also shifted on AP feeder. Moreover, for providing light load, this office made arrangement for single phase supply in the locality to redress grievance of consumers. It is further added that there is no right of way to segregate from AP to RDS feeder. Complainant was not satisfied. Forum directed respondent SDO/XEN to access the technical feasibility of bifurcation of AP and RDS feeder and submit detailed report on next date of hearing.

Proceedings were held on 05.01.2021 at Faridabad. Complainant and respondent SDO & Xen. were present. SDO did not submit, however, requested for another date to furnish detailed reply. Request allowed.

Proceedings were held on 19.01.2021 at Faridabad. Complainant and representative of respondent SDO were present. SDO submitted reply vide no. 2665 dated 18.1.2021 stating therein that survey has been done and deposit estimate has been framed to bifurcate DS/NDS/LT connection from 11kV Alampur feeder (AP) to 11kV Khori RDS feeder at village Khori Jamalpur. As and when the cost of estimate is deposited by the complainant, work will be executed. However, telephonically Xen. (OP) Ballabgarh sought next date to furnish his detailed report. Request allowed. Forum directed respondent SDO/XEN to access the technical feasibility of bifurcation of AP and RDS feeder and submit detailed report incorporating no. of consumers that require supply through RDS feeder and estimated amount also within 7 days.

Proceedings were held on 2.2.2021 at Faridabad. Complainant was present but none from respondent SDO was present. Xen. (OP) Divn., Ballabgarh telephonically informed that the case of the complainant is in active consideration with the higher offices and ensure to furnish his reply by 25<sup>th</sup> Feb., 2021. Request allowed.. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
Member Accounts

**(MANOJ YADAV)**  
Member Technical

**(SANJEEV CHOPRA)**  
Chairperson



	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3346 / 2020
DATE OF INSTITUTION	23.12.2020
DATES OF HEARING	19.01.2021 & 2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Sandeep Vij, Khori Farmlenders, Village Khori Jamalpur, Faridabad regarding shifting of connection.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Ballabgarh.  
SDO (OP) S/Divn., DHBVN, Pali.

.....Respondents

Appearance:-

For Complainant: Representative.

For the Respondent: None from respondent SDO.

## **INTERIM ORDER**

Sh. Sandeep Vij, Khori Farmlenders, Village Khori Jamalpur, Faridabad has been consumer of DHBVN bearing account no. F34-AA15-3000 under SDO (OP) Sub Divn., DHBVN, Pali and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that his power supply should be restored through RDS feeder instead of AP feeder to which it was shifted so that we may get full time 3 phase electricity supply. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 19.01.2021 at Faridabad for hearing of the case.

Proceedings were held on 19.01.2021 at Faridabad. Complainant representative and representative of respondent SDO were present. SDO submitted reply vide no. 2663 dated 18.1.2021 stating therein that survey has been done and deposit estimate has bn framed to bifurcate DS/NDS/LT connection from 11kV Alampur feeder (AP) to 11kV Khori RDS feeder at village Khori Jamalpur. As and when the cost of estimate is deposited by the complainant, work will be executed. However, telephonically Xen. (OP) Ballabgarh sought next date to furnish his detailed report. Request allowed. Forum directed respondent SDO/XEN to access the technical feasibility of bifurcation of AP and RDS feeder and submit detailed report incorporating no. of consumers that require supply through RDS feeder and estimated amount also within 7 days.

Proceedings were held on 2.2.2021 at Faridabad. Complainant was present but none from respondent SDO was present. Xen. (OP) Divn., Ballabgarh telephonically informed that the case of the complainant is in active consideration with the higher offices and ensure to furnish his reply by 25<sup>th</sup> Feb., 2021. Request allowed. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
Member Accounts

**(MANOJ YADAV)**  
Member Technical

**(SANJEEV CHOPRA)**  
Chairperson

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID: <a href="mailto:cgrf@dhbvn.org.in">cgrf@dhbvn.org.in</a>)</b>
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CASE NUMBER	DH / CGRF / 3347 / 2020
DATE OF INSTITUTION	23.12.2020
DATES OF HEARING	19.01.2021 & 2.2.21

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Harsh Rampal, SheilmaFarm, Village Khori Jamalpur, Faridabad regarding shifting of connection.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Ballabgarh.  
SDO (OP) S/Divn., DHBVN, Pali.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: None from respondent SDO.

## **INTERIM ORDER**

Sh. Harsh Rampal, SheilmaFarm, Village Khori Jamalpur, Faridabad has been consumer of DHBVN bearing account no. F34-AA15-1690 under SDO (OP) Sub Divn., DHBVN, Pali and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that his power supply should be restored through RDS feeder instead of AP feeder to which it was shifted so that we may get full time 3 phase electricity supply. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 19.01.2021 at Faridabad for hearing of the case.

Proceedings were held on 19.01.2021 at Faridabad. Complainant and representative of respondent SDO were present. SDO submitted reply vide no. 2662 dated 18.1.2021 stating therein that survey has been done and deposit estimate has been framed to bifurcate DS/NDS/LT connection from 11kV Alampur feeder (AP) to 11kV Khori RDS feeder at village Khori Jamalpur. As and when the cost of estimate is deposited by the complainant, work will be executed. However, telephonically Xen. (OP) Ballabgarh sought next date to furnish his detailed report. Request allowed. Forum directed respondent SDO/XEN to access the technical feasibility of bifurcation of AP and RDS feeder and submit detailed report incorporating no. of consumers that require supply through RDS feeder and estimated amount also within 7 days.

Proceedings were held on 2.2.2021 at Faridabad. Complainant was present but none from respondent SDO was present. Xen. (OP) Divn., Ballabgarh telephonically informed that the case of the complainant is in active consideration with the higher offices and ensure to furnish his reply by 25<sup>th</sup> Feb., 2021. Request allowed. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
Member Accounts

**(MANOJ YADAV)**  
Member Technical

**(SANJEEV CHOPRA)**  
Chairperson

	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3374 / 2021
DATE OF INSTITUTION	11.01.2021
DATES OF HEARING	02.02.2021

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Vimlesh Kumar Q.No. 1274 Type-III, NH-IV, NIT, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Old Faridabad.  
SDO (OP) No.4 S/Divn., DHBVN, Faridabad.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Respondent SDO.

## **INTERIM ORDER**

Sh. Vimlesh Kumar Q.No. 1274 Type-III, NH-IV, NIT, Faridabad has been consumer of DHBVN bearing account no. 8076147757 under SDO (OP) No.4 Sub Divn., DHBVN, Faridabad and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that bill issued for the month of Oct., 2020 for 81138 units for 249 days of Rs.62602/- is wrong without slab benefit and abnormally high. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 2.2.2021 at Faridabad for hearing of the case.

Proceedings were held on 2.2.2021 at Faridabad. Complainant and respondent SDO were present. Respondent SDO submitted reply vide no. 536 dated 29.1.2021 stating therein that due to wrong binder, bill of the complainant have been generated on average basis. Now the binder of the complainant has been changed and the bill as generated is as per actual reading and correct. Complainant was not satisfied. He argued that 8138 units for 249 days is abnormally high. As per advice of the Forum, he agreed for testing of his meter. Forum directed complainant to deposit testing fee and respondent SDO to get tested the meter from the LAB. in his presence and overhaul complainant account as per test report. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
**Member Accounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES  
DAKSHIN HARYANA BIJLI VITRAN NIGAM  
D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005  
Telephone No. 01662-223081  
HETRI, SECTOR 16, IDC AREA, GURUGRAM  
(website: [www.dhbvn.org.in](http://www.dhbvn.org.in)) (e-mail ID: [cgrf@dhbvn.org.in](mailto:cgrf@dhbvn.org.in))

CASE NUMBER	DH / CGRF / 3376 / 2021
DATE OF INSTITUTION	11.01.2021
DATES OF HEARING	02.02.2021

**BEFORE THE  
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Sh. Mayank Mittal, 351, 2<sup>nd</sup> Floor, Surya Nagar Part-2, Sector-91, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Greater Faridabad.  
SDO (OP) S/Divn., DHBVN, Tilpat.

.....Respondents

Appearance:-

For Complainant: Not present.

For the Respondent: Representative of respondent SDO.

## **INTERIM ORDER**

Sh. Mayank Mittal, 351, 2<sup>nd</sup> Floor, Surya Nagar Part-2, Sector-91, Faridabad has been consumer of DHBVN bearing account no. 5154022038 under SDO (OP) Sub Divn., DHBVN, Tilpat and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that bills were issued on the basis of wrong/without reading. Latest pick of his meter and current bill for Dec., 2020 placed on record. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 2.2.2021 at Faridabad for hearing of the case.

Proceedings were held on 2.2.2021 at Faridabad. Complainant was not present but representative of respondent SDO was present and requested for another date to submit reply. Forum directed complainant to ensure his presence on next date of hearing to plead his case. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
**Member Accounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**



	<b>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES</b> <b>DAKSHIN HARYANA BIJLI VITRAN NIGAM</b> <b>D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005</b> <b>Telephone No. 01662-223081</b> <b>HETRI, SECTOR 16, IDC AREA, GURUGRAM</b> <b>(website: <a href="http://www.dhbvn.org.in">www.dhbvn.org.in</a>) (e-mail ID:cgrf@dhbvn.org.in)</b>
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CASE NUMBER	DH / CGRF / 3380 / 2021
DATE OF INSTITUTION	11.01.2021
DATES OF HEARING	02.02.2021

**BEFORE THE**  
**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL

In the matter of complaint of Smt. Nirmla Devi H.no A-96 Gali No.3, Chauhan Colony, Palla No.1, Faridabad regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn., DHBVN, Greater Faridabad.  
SDO (OP) S/Divn., DHBVN, Tilpat.

.....Respondents

Appearance:-

For Complainant: Present.

For the Respondent: Representative of respondent SDO.

## **INTERIM ORDER**

Smt. Nirmla Devi H.no A-96 Gali No.3, Chauhan Colony, Palla No.1, Faridabad has been consumer of DHBVN bearing account no. 8575560000 under SDO (OP) Sub Divn., DHBVN, Tilpat and therefore, the Forum has jurisdiction to hear the complaint.

Complainant has filed the present complaint stating therein that bill issued for the month of Aug., 2016 showing units 8031 consumed for 24.3.2019 to 23.8.2019 (152 days) for Rs.56354/- is wrong/abnormally high. She has requested the Forum to redress her complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 2.2.2021 at Faridabad for hearing of the case.

Proceedings were held on 2.2.2021 at Faridabad. Complainant and representative of respondent SDO were present. Respondent SDO did not submit reply however, informed that the old meter had been replaced during 2016 but updated on the system w.e.f. 24.3.2019, as such the bill was wrong. Forum directed respondent SDO to get updation of MCO effected from the actual date of replacement of meter and get delivered rectified bill to the complainant within fifteen days. Now to come on next date of hearing on 02.03.2021.

**(NARESH K. MEHTA)**  
**Member Accounts**

**(MANOJ YADAV)**  
**Member Technical**

**(SANJEEV CHOPRA)**  
**Chairperson**

