



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125005
Telephone No. 01662-223081
HETRI, SECTOR 16, IDC AREA, GURUGRAM
website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)

CASE NUMBER	DH / CGRF / 3288 / 2020
DATE OF INSTITUTION	19.11.2020
DATES OF HEARING	15.12.2020, 07.01.2021 & 10.02.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Kailash Chander S/o Sh. Radha Kishan Village Kharkhari Tehsil and Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Present

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Kailash Chander S/o Sh. Radha Kishan Village Kharkhari Tehsil and Distt. Hisar applied for new AP connection vide application no. H22-1218-1538 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for tube well connection vide application no. H22-1218-1538 on dated 31.12.2018 and had paid all the dues along with cost of motor Rs.39011/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

Complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 15.12.2020 at Hisar for hearing of the case.

Proceedings were held on 15.12.2020 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide memo.no. 6859/60 dated 14.12.2020 stating that his office has prepared seniority list as per date of deposit of amount. The applicant falls at sr.no.75. Work order for release of tubewell connection stands allocated to M/s Pace Digitech Infra Power Ltd. against TED No.336. As on date, poles have been installed at the applicant's site and pending work would be completed as per seniority list. During the hearing, he informed that work completion period as per contract expired on 15.12.2020. But, till date only 3 no. connections have released out of 257 nos. Complainant was not satisfied and he requested for getting the connection released at an early date. He also informed that as per Nigam instructions, he opted for Mono block motor to be procured by him. But the SDO was stressing for providing bill of motor but the cost as deposited earlier in lieu of submersible motor has not been refunded as yet. Forum directed the respondent SDO to first ensure refund of motor cost deposited within fifteen days and to pursue with the authority concerned to get speedy execution of work and apprise the Forum about status of work within next fifteen days.


Proceedings were held on 07.01.2021 at Hisar. Complainant and representative of respondent SDO were present. Respondent SDO did not submit his reply however placed on record copy of his memo.no.7254 dated 6.1.2021 addressed to Xen. (OP) No. 2 Hisar regarding refund of motor cost. Also informed that allied material except T/F has been inspected and handed over to the contractor and ensured that work will be completed within 7 days. Complainant was not satisfied. Forum took serious note of respondent's casual approach and non compliance of directions. Forum directed the respondent SDO/Xen. to first ensure refund of motor cost deposited within 7 days and to pursue with the authority concerned to get speedy execution of work and apprise the Forum about status of work within next fifteen days.

Proceedings were held on 10.02.2021 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide no. 434/35 dated 02.02.2021 stating that amount of motor cost has been refunded to the complainant. During hearing, respondent SDO assured that connection will be issued within 7 days. Complainant argued that the T/F which is to be installed is of lesser capacity than the capacity of T/F cost of which was deposited as per estimate. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson

	<p>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125005 Telephone No. 01662-223081 HETRI, SECTOR 16, IDC AREA, GURUGRAM website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)</p>
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CASE NUMBER	DH / CGRF / 3289 / 2020
DATE OF INSTITUTION	19.11.2020
DATES OF HEARING	15.12.2020, 07.01.2021 & 10.2.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Ram Kishan S/o Sh. Manphool Singh Village Kharkhari Tehsil and Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
 SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Present

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Ram Kishan S/o Sh. Manphool Singh Village Kharkhari Tehsil and Distt. Hisar applied for new AP connection vide application no. H22-718-213 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for release of tube well connection vide application no. H22-718-213 on dated 31.12.2018 and had paid all the dues along with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 15.12.2020 at Hisar for hearing of the case.

Proceedings were held on 15.12.2020 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide memo.no. 6861/62 dated 14.12.2020 stating therein that his office has prepared seniority list as per date of deposit of amount. The applicant falls at sr.no.158. Work order for release of tubewell connection allocated to M/s Pace Digitech Infra Power Ltd. against TED No.336. As on date, poles have been installed at the applicant's site and pending work will be completed as per seniority list. During hearing, he informed that work completion period as per contract expired on 15.12.2020. But, till date only 3 nos. connections are released out of 257 nos. Complainant was not satisfied and he requested for getting connection released at an early date. Forum directed the respondent SDO to pursue with authority concerned to get speedy execution of work and apprise to the Forum status of work within fifteen days.

Proceedings were held on 07.01.2021 at Hisar. Complainant and representative of respondent SDO were present. Respondent SDO did not submit his reply. However, informed that allied material except T/F has been inspected and handed over to the contractor and ensured that work will be completed within 7 days. Complainant was not satisfied. Forum took serious note of respondent's casual approach and non compliance of directions. Forum directed the respondent SDO/Xen. to pursue with the authority concerned to get speedy execution of work and apprise the Forum about status of work within next fifteen days.

Proceedings were held on 10.02.2021 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide no. 436/37 dated 02.02.2021 stating thatline work completed except T/F. During hearing, respondent SDO assured that connection will be issued within 7 days. Complainant argued that the T/F which is to be installed is of lesser capacity than the capacity of T/F cost of which was deposited as per estimate. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



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CASE NUMBER	DH / CGRF / 3290 / 2020
DATE OF INSTITUTION	19.11.2020
DATES OF HEARING	15.12.2020,07.01.2021 & 10.02.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Ram Kishan S/o Sh. Manphool Singh Village Kharkhari Tehsil and Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Present

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Ram Kishan S/o Sh. Manphool Singh Village Kharkhari Tehsil and Distt. Hisar applied for new AP connection vide application no. H22-718-219 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he had applied for a tube well connection vide application no. H22-718-219 on dated 31.12.2018 and paid all dues as required with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 15.12.2020 at Hisar for hearing of the case.

Proceedings were held on 15.12.2020 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide memo.no. 6863/64 dated 14.12.2020 stating therein that his office has prepared seniority list as per date of deposit of amount. The applicant falls at sr.no.244. Work order for release of tubewell connection allocated to M/s Pace Digitech Infra Power Ltd. against TED No.336. As on date, poles have been installed at the applicant site and pending work will be completed as per seniority list. During hearing, he informed that work completion period as per contract expires on 15.12.2020. But, till date only 3 no. connections are released out of 257 nos. Complainant was not satisfied and he requested for getting connection released at an early date. He also informed that as per Nigam instructions, he opted for Mono block motor to be procured by himself. But, respondent SDO is stressing for providing bill of motor but the cost as deposited earlier in lieu of submersible motor has not been refunded as yet. Forum directed the respondent SDO to first ensure refund of motor cost deposited within fifteen days and pursue with authority concerned to get speedy execution of work and apprise to the Forum status of work within fifteen days.

Proceedings were held on 07.01.2021 at Hisar. Complainant and representative of respondent SDO were present. Respondent SDO did not submit his reply however placed on record copy of his memo.no.7254 dated 6.1.2021 addressed to Xen. (OP) No. 2 Hisar regarding refund of motor cost. Also informed that allied material except T/F has been inspected and handed over to the contractor and ensured that work will be completed within 7 days. Complainant was not satisfied. Forum took serious note of respondent's casual approach and non compliance of directions. Forum directed the respondent SDO/Xen. to first ensure refund of motor cost deposited within 7 days and to pursue with the authority concerned to get speedy execution of work and apprise the Forum about status of work within next fifteen days.

Proceedings were held on 10.02.2021 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide no. 438/39 dated 02.02.2021 stating that amount of motor cost has been refunded to the complainant. During hearing, respondent SDO assured that connection will be issued within 7 days. Complainant argued that the T/F which was installed was of lesser capacity than the capacity of T/F of which the cost was deposited as per estimate. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
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HETRI, SECTOR 16, IDC AREA, GURUGRAM
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CASE NUMBER	DH / CGRF / 3291 / 2020
DATE OF INSTITUTION	19.11.2020
DATES OF HEARING	15.12.2020, 07.01.2021 & 10.02.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Ram Niwas S/o Sh. Chandgi Ram Village Kharkhari Tehsil and Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Ram Niwas S/o Sh. Chandgi Ram Village Kharkhari Tehsil and Distt. Hisar applied for new AP connection vide application no. H22-614-35 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he had applied for a tube well connection vide application no. H22-614-35 on dated 26.05.2015 and had paid all the dues as required with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 15.12.2020 at Hisar for hearing of the case.

Proceedings were held on 15.12.2020 at Hisar. Complainant representative and respondent SDO were present. Respondent SDO submitted his reply vide memo.no. 6865/66 dated 14.12.2020 stating therein that his office has prepared seniority list as per date of deposit of amount. The applicant falls at sr.no.243. Work order for release of tubewell connection allocated to M/s Pace Digitech Infra Power Ltd. against TED No.336. As on date, poles have been installed at the applicant site and pending work will be completed as per seniority list. During hearing, he informed that work completion period as per contract expires on 15.12.2020. But, till date only 3 nos. connections have been released out of 257 nos. Complainant was not satisfied and he requested for getting connection released at an early date. He also informed that as per Nigam instructions, he opted for Mono block motor to be procured by himself. But, respondent SDO is stressing for providing bill of motor but the cost as deposited earlier in lieu of submersible motor has not been refunded as yet. Forum directed the respondent SDO to first ensure refund of motor cost deposited within fifteen days and pursue with authority concerned to get speedy execution of work and apprise to the Forum status of work within fifteen days.

Proceedings were held on 07.01.2021 at Hisar. Representative of both complainant and respondent SDO were present. Respondent SDO did not submit his reply however placed on record copy of his memo.no.7254 dated 6.1.2021 addressed to Xen. (OP) No. 2 Hisar regarding refund of motor cost. Also informed that allied material except T/F has been inspected and handed over to the contractor and ensured that work will be completed within 7 days. Complainant was not satisfied. Forum took serious note of respondent's casual approach and non compliance of directions. Forum directed the respondent SDO/Xen. to first ensure refund of motor cost deposited within 7 days and to pursue with the authority concerned to get speedy execution of work and apprise the Forum about status of work within next fifteen days. Now to come up on the next date of hearing on 04.02.2021.

Proceedings were held on 10.02.2021 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide no. 440/41 dated 02.02.2021 stating that amount of motor cost has been refunded to the complainant. During hearing, respondent SDO assured that connection would be released within 7 days. Complainant argued that the T/F installed was of lesser capacity than the capacity of T/F of which the cost was deposited as per estimate. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
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Telephone No. 01662-223081
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website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)

CASE NUMBER	DH / CGRF / 3367 / 2021
DATE OF INSTITUTION	08.01.2021
DATES OF HEARING	10.2.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. J.P. Jyani, V&PO Siswala Distt. Hisar regarding installation of G.O. Switch.

..... Complainant / Petitioner

Vs.

XEN / OP No.2 Divn., DHBVN, Hisar.
J.E.Incharge Sub Office, DHBVN, Balsmand.

..... Respondents

Appearance:

For Complainant

Present

For Respondent

Representative of respondent SDO

INTERIM ORDER

Sh. J.P. Jyani, V&PO Siswala Distt. Hisar is a consumer of DHBVN under Sub Office, DHBVN, Balsmand. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that there is no GO switch installed on HT line of about 3 KMs between village Siswala to Village Kirtan. Due to this, in the event of fault at village Kirtan, supply of his premises as well as of premises of nearby area remains disconnected. He approached respondent Nigam for the same, but no action has been taken. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.02.2021 at Hisar for hearing of the case.

Proceedings were held on 10.02.2021 at Hisar. Complainant and representative of respondent SDO were present. Respondent JE submitted his reply vide no. 76 dated 12.01.2021 stating that it is wrong to say that there was no GO switch installed on 11kV HT line passing through village Siswala and village Kirtan in the radius of 3 KMs. There are two nos. GO switches already installed on this line in the radius of 2 KMs. One is installed near Dhani of Bhobhia (Siswala) and another is installed at the outer of village Kirtan as per Nigam norms. It is also added that there is no junction of HT/LT line near Dhani of the complainant. Further, if supply of Kirtan village is disconnected due to fault, supply of this Dhani is not disconnected. Basic purpose of said complaint is only to put pressure on Nigam authority. Complainant was not satisfied. Forum directed respondent SDO to submit single line diagram showing specific portion of HT line and the GO switches installed from village Siswala to Village Kirtan. Now to come on next date of hearing on dated 4.3.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
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CASE NUMBER	DH / CGRF / 3368 / 2021
DATE OF INSTITUTION	08.01.2021
DATES OF HEARING	10.2.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Smt. Sulochna W/o Sh. Ronak Ram Village Color Bhaini Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Respondent SDO

INTERIM ORDER

Smt. Sulochna W/o Sh. Ronak Ram Village Color Bhaini Distt. Hisar applied for new AP connection vide application no. H22-1218-1088 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that she had applied for release of tube well connection vide application no. H22-1218-1088 on dated 31.12.2018 and had paid all the dues along with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.02.2020 at Hisar for hearing of the case.

Proceedings were held on 10.02.2021 at Hisar. Complainant representative and respondent SDO were present. Respondent SDO submitted his reply vide no. 426/27 dated 02.02.2021 stating therein that poles have been erected at site. During hearing, respondent SDO assured that connection will be issued within 7-10 days. Complainant argued that the T/F installed was of lesser capacity than the capacity of T/F of which the cost had been deposited as per estimate. Cost of motor has not been refunded. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated and motor cost after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
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Telephone No. 01662-223081
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website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)

CASE NUMBER	DH / CGRF / 3369 / 2021
DATE OF INSTITUTION	08.01.2021
DATES OF HEARING	10.2.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPEERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Parmod Kumar S/o Sh. Richhpal Village Color Bhaini Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Parmod Kumar S/o Sh. Richhpal Village Color Bhaini Distt. Hisar applied for new AP connection vide application no. H22-1218-882 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for release of tube well connection vide application no. H22-1218-882 on dated 31.12.2018 and had paid all the dues along with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.02.2020 at Hisar for hearing of the case.

Proceedings were held on 10.02.2021 at Hisar. Complainant representative and respondent SDO were present. Respondent SDO submitted his reply vide no. 428/29 dated 02.02.2021 stating therein that poles have been erected at site. During hearing, respondent SDO assured that connection will be issued within 7-10 days. Complainant argued that the T/F installed was of lesser capacity than the capacity of T/F the cost of which was deposited as per estimate. Cost of motor has not been refunded. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated and motor cost after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
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website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)

CASE NUMBER	DH / CGRF / 3370 / 2021
DATE OF INSTITUTION	08.01.2021
DATES OF HEARING	10.02.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Rohtash S/o Sh. Ganpat Village Color Bhaini Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Present

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Rohtash S/o Sh. Ganpat Village Color Bhaini Distt. Hisar applied for new AP connection vide application no. H22-1218-696 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for release of tube well connection vide application no. H22-1218-696 on dated 28.12.2018 and had paid all the dues along with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.02.2020 at Hisar for hearing of the case.

Proceedings were held on 10.02.2021 at Hisar. Complainant and respondent SDO were present. Respondent SDO submitted his reply vide no. 432/33 dated 02.02.2021 stating therein that poles have been erected at site. During hearing, respondent SDO assured that connection will be issued within 7-10 days. Complainant argued that the T/F installed was of lesser capacity than the capacity of T/F the cost of which was deposited as per estimate. Cost of motor has not been refunded. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated and motor cost after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
DAKSHIN HARYANA BIJLI VITRAN NIGAM
D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125005
Telephone No. 01662-223081
HETRI, SECTOR 16, IDC AREA, GURUGRAM
website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)

CASE NUMBER	DH / CGRF / 3371 / 2021
DATE OF INSTITUTION	08.01.2021
DATES OF HEARING	10.02.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (Through V.C)
NARESH KUMAR MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (Through V.C)

In the matter of complaint of Sh. Thandi Ram S/o Sh. Chandgi Ram Village Color Bhaini Distt. Hisar regarding release of tubewell connection.

..... Complainant / Petitioner

Vs.

XEN / OPERATION NO.II DIVN., DHBVN, HISAR
SDO/OPERATION S/D, DHBVN, BARWALA

..... Respondents

Appearance:

For Complainant

Representative

For Respondent

Respondent SDO

INTERIM ORDER

Sh. Thandi Ram S/o Sh. Chandgi Ram Village Color Bhaini Distt. Hisar applied for new AP connection vide application no. H22-1218-1089 under SDO (OP) Sub Divn., DHBVN, Barwala. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he had applied for release of tube well connection vide application no. H22-1218-1089 on dated 31.12.2018 and had paid all the dues along with cost of motor Rs.30361/-. But connection has not been released so far despite pursuance with respondent SDO office and higher authorities. He has now requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 10.02.2020 at Hisar for hearing of the case.

Proceedings were held on 10.02.2021 at Hisar. Complainant representative and respondent SDO were present. Respondent SDO submitted his reply vide no. 430/31 dated 02.02.2021 stating therein that poles have been erected at site. During hearing, respondent SDO assured that connection will be issued within 7-10 days. Complainant argued that the T/F installed was of lesser capacity than the capacity of T/F of which the cost had been deposited as per estimate. Cost of motor has not been refunded. Forum directed respondent SDO to ensure the compliance as assured and also refund the differential cost of T/F installed and estimated and motor cost after due verification. Now to come up on the next date of hearing on 04.03.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson