

	<p>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM HETRI, SECTOR 16, IDC AREA, GURUGRAM website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)</p>
---	--

CASE NUMBER	DH / CGRF / 3532/ 2021
DATE OF INSTITUTION	26.03.2021
DATES OF HEARING	12.05.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRPERSON (THROUGH VC)
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (THROUGH VC)

In the matter of complaint of Sh. Mahabir Singh S/O Sh. Nanu Ram,V&PO Karsindhu
 The. Uchana, Distt. Jind regarding wrong billing.

..... Complainant / Petitioner

Vs.

XEN /OP Divn. DHBVN, Narwana
 SDO/OP,S/Divn., DHBVN, Uchana

..... Respondents

Appearance:

For Complainant

Present(ThroughVC)

For Respondent

Respondent SDO(Through VC)

Interim Order

Sh. Mahabir Singh S/O Sh. Nanu Ram, V&PO Karsindhu Tehsil Uchana, Distt. Jind has an electricity connection bearing account no. 3290461000 under SDO (OP) S/Divn. DHBVN, Uchana. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that he received bill for the month of Jan.2021 amounting to Rs. 116175/- of 15666 units, showing old reading 1501 units on dated 20.12.2019 and New reading 17167 units on dated 24.12.2020 (370 days) was wrong, abnormally high and without slab benefit. As per Bill, he consumed 42.33units per day/1270 unit/month which was very high and exaggerated. This fact can also be seen on the basis of his previous / present consumption pattern. He approached many times in the office of respondent's office but no action has been taken so far. As such, he has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 12.05.2021 at Jind for hearing of the case.

Proceedings were held on 12.05.2021. Complainant and respondent SDO were present through VC. Respondent SDO requested for another date to submit detailed reply. Forum directed respondent SDO to furnish his detailed reply incorporating detailed reasons of not taking actual reading/issuing bills on average basis for such a long period along with up to date consumption data of present meter within fifteen days. No coercive action be taken till the disposal of the case. Complainant was also directed to pay his current bills time to time. Now to come on next date of hearing on 10.06.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson