

	<p style="text-align: center;">FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125 005 Telephone No. 01662-223081 HETRI, SCETOR 16, IDC AREA, GURUGRAM (website: www.dhbvn.org.in) (e-mail ID: cgrf@dhbvn.org.in)</p>
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Case no. DH/CGRF- 3050/2020
Date of Institution: 15.06.2020
Date of Hearing: 21.07.20, 28.7.20, 21.08.20, 22.9.20 & 22.10.20

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum-Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Mukesh Kumar S/o Sh. Murari Lal,
Mohindergarh Road, Kanina regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Mohindergarh
SDO (OP) S/Divn., DHBVN, Kanina

.....Respondents

Appearance:-

For Complainant:

Present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. Respondent SDO

INTERIM ORDER

Sh. Mukesh Kumar S/o Sh. Murari Lal, Mohindergarh Road, Kanina is a consumer of DHBVN bearing an account no. KN24KNHT0005 under SDO (OP) S/Divn., DHBVN, Kanina, The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that wrong bill had been issued to him by charging Rs.719000/- on account of extension of load. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 21.07.2020 at Rewari for hearing of the case.

The proceedings were held on 21.07.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo. no. 574 dated 15.06.2020 stating therein that with regard to charging of said amount, the complainant had already filed a court case in the court of CJ (JD) Kanina. During hearing, it was informed by the Forum to the complainant that it had no jurisdiction to hear the case which was already pending before any court of law. In response, the complainant agreed to withdraw court case filed in the court of CJ (JD) Kanina within a day or two. Now to come on next date of hearing on 28.07.2020 at Gurugram to decide the jurisdiction of Forum to hear the complaint in case the complainant withdraws the case from the court of law.

The proceedings were held on 28.07.2020 at Gurugram. The complainant was present but none from respondent SDO was present. Complainant submitted copy of order dated 24.7.2020 of CJ(JD)-cum-JMIC, Kanina wherein present suit filed by the complainant against respondent Nigam was dismissed as withdrawn. Forum directed respondent SDO to come up with relevant details on the next date of hearing. The proceedings were held on 21.08.2020 at Rewari. The complainant and respondent SDO were present. Respondent SDO did not submit detailed facts, however, in his earlier reply submitted vide memo. no. 574 dated 15.06.2020 he stated that the complainant had applied for EOL from 200 kWh (222kVAH) to 450 kWh (500 KVA) which was sanctioned by SE (OP) Narnaul on 17.5.2012 for an estimated amount of Rs.785538/-. Accordingly, a demand notice was issued to the complainant for Rs.66386/- (share cost) which was deposited by him vide BA-16 no. 365/6652 dated 6.11.2012. Later on, a half margin no. 34/72 dated 14.08.2013 as per sales circular no. 26/2011 was framed by the audit party according to which the total cost of estimate i.e. Rs.785538/- was to be got deposited from the complainant instead of only the share cost of Rs.66386/-. The complainant has not yet deposited the said amount. Further as per record of Sh. Jitender Kumar, JE, Rs.694285/- were incurred on the execution of work of bifurcation of City feeder excluding the meter penal cost. Meter penal was purchased by the complainant. 11kV City-1 feeder was bifurcated due to complainant's extension of load. During hearing, the forum observed that SDO as well as CA of the subdivision were not aware of the facts. Therefore, the Forum directed the respondent SDO to furnish following information/document:

1. Detail/formula for calculation of share cost of Rs.66386/-.
2. Copy of estimate of Rs.785538/- and reason for preparation of estimate.
3. Detail of ACD & Service Connection Charges before & after extension of load.
4. Date of commissioning of both the feeders.
5. No. of HT/LT connections/load on the feeder before bifurcation and at present on both feeders.
6. Date of effecting the EOL of complainant and commencement of both feeders.

The matter would now come up for hearing on the next date on 22.09.2020..

The proceedings were held on 22.09.2020 where in SDO Kanina submitted on record different details as per directions given in the previous hearing. The respondent SDO was asked to place on record the copy of Audit Para raised and also to place on record the norms issued by the Nigam for bifurcation of 11 kV feeder and whether the then conditions of City Feeder had already

warranted the bifurcation of feeder or the extension of load by the complaint only warranted the bifurcation of the feeder. The SDO said that he had only placed on record which was available in the office record and that he would require some more time to reply to the queries raised during the hearing. The request accepted and the case would now come up for hearing on the next date i.e. 22.10.2020.

The proceedings were held on 22.10.2020. Complainant and respondent SDO were present. Respondent SDO submitted reply vide memo. no. 3294 dated 19.10.2020 stating therein that point wise reply along with complete consumer case submitted on 22.9.2020 during last hearing. Forum not satisfied and casual approach was viewed seriously, as such, directed to submit point wise reply to the queries raised. No coercive action be taken till decision of the case. Now come up for hearing on the next date i.e. 27.10.2020 at Gurugram.

(NARESH K. MEHTA)
MemberAccounts

.(MANOJ YADAV)
Member Technical



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN
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Case no. DH/CGRF- 3111/2020
Date of Institution: 07.08.2020
Date of Hearing: 21.08.2020, 22.9.2020 & 22.10.2020

Before the Forum for Redressal of Consumer

Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum-Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Banwari Lal S/o Sh. Ramsharan, Village Nahar
Tehsil Kosli, Rewari regarding shifting of wire passing over room.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Kosli.
SDO (OP) S/Divn., DHBVN, Kosli

.....Respondents

Appearance:-

For Complainant:

Present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. Representative of respondent SDO

INTERIM ORDER

Sh. Banwari Lal S/o Sh. Ramsharan, Village Nahar Tehsil Kosli, Rewari is a consumer of DHBVN bearing an account no. NH51-0374A under SDO (OP) S/Divn., DHBVN, Kosli, The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he had got a tube well connection under self-execution scheme by depositing estimated amount of Rs.173372/- in the month of Dec., 2015. It is alleged that respondent Nigam has released another tube well connection in the name of Sh. Surender Singh S/o Sh. Om Parkash from his transformer installed under self execution scheme and that too by erecting electric wire over his room/bore. As a result, he cannot operate his tube well and there has always been a chance of accident. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 21.08.2020 at Rewari for hearing of the case.

The proceedings were held on 21.08.2020 at Rewari. The complainant was not present but respondent SDO was present. SDO submitted reply vide memo.no. nil dated nil stating therein that complainant had an AP connection bearing account no. NH51-0374A. His neighbor Sh. Surender Singh S/o Sh. Om Parkash applied for a new AP connection vide A&A No. R37-618-533 dated 26.06.2018 and as per Nigam's sales circular no. D-6/2019, D-10/2019, Sh. Sunil, JE the then area In-charge framed a deposit estimate of Rs.60988/- of the applicant from the nearest existing distribution T/F. Demand notice was issued to him vide this office memo.no. 6693 dated 29.03.2019 and compliance was made by him. So, his connection was released from existing T/F on date 29.06.2020 vide SCO No. 11/3557 dated 10.06.2020. He further stated that taking notice on the complaint of the complainant, Sh. Birender Singh, JE was deputed at site to investigate the matter and take necessary action for redressing the grievance of complainant and it was reported that work has been executed as per sanctioned estimate but LT line is close to the bore of complainant and has been shifted at approximate 06 feet distance from his bore. Photo of site was also attached. It was also added that if LT line was to be shifted further, one additional pole needed to be erected which could be erected after depositing the cost of estimate either by complainant or by the beneficiary of new connection, Sh. Surender Singh. Respondent also intimated that the complainant filed a petition in the hon'ble court of Smt. Meenakshi Yadav, ACJ, SD, Kosli and the next date of hearing has been fixed on 11.09.2020. Complainant was not present. Forum directed the complainant to appear before the Forum on next date of hearing for submitting factual position failing which decision will be taken on merit.

The proceedings were held on 22.09.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo.no. 828 dated 18.09.2020 stating therein that deposit estimate had been prepared for providing additional pole(s) and notice has been issued to Sh. Surender Singh for depositing the cost of estimate within seven days otherwise, estimated cost would be charged through his account and work would be executed and explanation of Sh. Sunil Kumar, JE (the then area incharge) has also be called for vide this office memo.no. 826 dated 18.09.2020 for framing wrong estimate without physically verifying the site. Copy placed on record. Forum directed respondent SDO for compliance as assured during hearing and the complainant to withdraw the case filed before Hon'ble court of Smt. Meenakshi Yadav, aCJ, SD, Kosli (as assured during hearing) before next date of hearing.

The proceedings were held on 22.10.2020 at Rewari. The complainant and representative of respondent SDO were present. SDO submitted reply vide memo. no. 1137 dated 21.10.2020 stating therein that staff deputed for erection of poles but complainant refused for the same. He wants re-routing of LT line going at the tubewell connection of Sh. Surender Singh which will be done in 10 days if no objection is raised by the owner of neighboring field. Complainant submitted his undertaking for withdrawal of his case as and when Courts working starts. Now to come on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

.(MANOJ YADAV)
Member Technical



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Case no. DH/CGRF- 3071/2020
Date of Institution: 16.07.2020
Date of Hearing: 21.08.2020 & 22.09.2020

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum- Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Mahender Singh S/o Sh. Raghubir Singh,
H.No. 113/1, Achariyapuri, Gurugram regarding refund of security amount.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Dharuhera
SDO (OP) S/Divn., DHBVN, Dharuhera

.....Respondents

Appearance:-

For Complainant:

Present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. Respondent SDO

INTERIM ORDER

Sh. Mahender Singh S/o Sh. Raghubir Singh, H.No. 113/1, Achariyapuri, Gurugram applied for LT Industrial connection on dated 15.11.2013 and deposited an amount of Rs.24120/- under SDO (OP) S/Divn., DHBVN, Dharuhera. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he had applied for LT Industrial connection on dated 15.11.2013 and had deposited an amount of Rs.24120/- under SDO (OP) S/Divn., DHBVN, Dharuhera vide receipt no. 85/18346. Thereafter, an estimate under self execution scheme was prepared by respondent Nigam. He met Sh. Ved Parkash, Contractor to whom Rs.65000/- was given for execution of work. Complainant also purchased a transformer for Rs.43500/- and a three phase meter for Rs.3200/- for the said work. He also alleged that the contractor demanded Rs.15000/- without any receipt on account of getting the T/F passed from workshop, which he refused. It is also stated that the contractor has not executed the work till date and even he has dismantled the line erected earlier and complainant had to leave the project. Despite pursuance with respondent SDO for getting his refund from contractor and amount of ACD as deposited with respondent Nigam, no action has been taken so far. He has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 21.08.2020 at Rewari for hearing of the case.

The proceedings were held on 21.08.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo.no. 1347 dated 17.08.2020 stating therein that his office was ready to refund the security amount to the complainant. A letter to the complainant vide memo.no. 816 dated 20.07.2020 was also written regarding intimating mode of refund of security amount. If he wished to get the amount adjusted, he should intimate detail of his account number and if he wanted refund through cheque, he would have to submit BA-16 vide which security amount had been deposited. But, till date nothing is heard from the complainant in this regard. Forum directed the complainant to complete usual formality for refund of ACD with respondent SDO. Respondent SDO was also directed to come up on next date of hearing with detailed facts viz-a-viz copy of estimate & revised estimate with reason, inspection report of T/F, name of the then SDO & JE Incharge etc.

The proceedings were held on 22.09.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo.no. 1669 dated 21.09.2020 stating therein that case file of the complainant was not traceable in the office record so, the copy of estimate/revised estimate cannot be made available. Further, the T/F was purchased and got inspected by the complainant himself so, he was required to submit the inspection report which he could not make available so far. He further stated that Sh. Avinash Yadav, SDO and Sh. Suresh Yadav, JE were working during that time. He further stated that the complainant has not completed the usual formalities for refund of ACD as yet. Forum directed the complainant to complete usual formality for refund of ACD with respondent SDO. Xen. (OP) Divn., Dharuhera is assigned and submit a written submission after verifying the detailed facts as to why the connection was not released during that time and also, whether it was due to the default of the Nigam or of the complainant. Respondent SDO is also directed to come up on next date of hearing with detailed facts on 22.10.2020.

The proceedings were held on 22.10.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo.no. 2143 dated 21.10.2020 stating therein that the complainant has applied for NDS connection and deposited Rs.24120/- vide BA-16 no. 85/18346 dated 15.11.2013 on account of ACD and processing charges. As per record of service register, it is found that said application has been cancelled due to non compliance of demand notice. ACD is

still pending with the department and not refunded as yet due to non submission of refund application with usual formalities by the complainant. Interest calculation sheet on ACD amount from Dec., 2013 to FY 2019-20 is also placed on record. Xen. (OP) Dharuhera telephonically assured for submission of detailed findings of case within next ten days. Forum directed the complainant to visit respondent SDO office within 7 days for completion of due formalities for refund of ACD and respondent SDO will refund amount of ACD along with interest thereon as per instructions in next fifteen days. Come up on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

.(MANOJ YADAV)
Member Technical



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Case no. DH/CGRF- 3133/2020
Date of Institution: 24.08.2020
Date of Hearing: 22.09.2020 & 22.10.2020

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum- Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Smt. Urmila Devi W/o Sh. Vijay Singh, Mohalla
Uttam Nagar, Delhi Road, Behind Chet Ram ki Dhani, Rewari regarding shifting of
pole.

.....Complainant/Petitioner

V/s

XEN (P) Divn. DHBVN, Rewari
SDO (OP) S/U S/Divn., DHBVN, Rewari

.....Respondents

Appearance:-

For Complainant:

Present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. Respondent SDO

INTERIM ORDER

Smt. Urmila Devi W/o Sh. Vijay Singh, Mohalla Uttam Nagar, Delhi Road, Behind Chet Ram kiDhani, Rewari has been the consumer of DHBVN bearing account no. MI-0016-A under SDO (OP) S/U S/Divn., Rewari. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that an electric pole already existing by the side of her house has now been shifted in front of her house as a result of which the wires are hanging over the roof of her house and posing threat of accident any time. She has requested the Forum to get it shifted either at its original place or at any other suitable place so as to prevent any accident in future.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 22.09.2020 at Rewari for hearing of the case.

The proceedings were held on 22.09.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo.no. 2695 dated 22.09.2020 vide which he assured resolution of complaint within ten days. Forum directed the respondent SDO to make compliance as assured during hearing.

The proceedings were held on 22.10.2020 at Rewari. The complainant and respondent SDO were present. SDO did not submit reply, however, during hearing he informed that grievance of the complainant could not be resolved as the area incharge was on leave and assured to resolve the issue within next seven days. Forum directed the respondent SDO to make compliance as assured during hearing. Now, to come on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

(MANOJ YADAV)
Member Technical



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Case no. DH/CGRF- 3135/2020
Date of Institution: 24.08.2020
Date of Hearing: 22.09.2020 & 22.10.2020

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum- Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Ram Phal, Sarpanch, Gram Panchayat,
Chitadungra, Rewari regarding shifting of line.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Rewari
SDO (OP) S/Divn., DHBVN, Pali Gothra

.....Respondents

Appearance:-

For Complainant:

Representative

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. None from respondent SDO

INTERIM ORDER

Sh. Ram Phal, Sarpanch, Gram Panchayat, Chitadungra, Rewari has been the consumer of DHBVN under SDO (OP) S/Divn., Paligothra. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that his village is covered under the scheme MGJG and he pursued for bifurcation of RDS & AP feeder, replacement of old deteriorated cable and shifting of line passing over the residential area etc. but, no action has been taken so far. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 22.09.2020 at Rewari for hearing of the case.

The proceedings were held on 22.09.2020 at Rewari. The complainant and respondent SDO were present. SDO submitted reply vide memo.no. 1674 dated 31.08.2020 stating therein that route of line is not available to bifurcate the feeder. Replacement of cable/iron pole work will be carried out in near future. So far as removal of line passing over residential area is concerned, deposit estimate is required. Complainant was not satisfied with the reply of respondent SDO. Forum directed Xen. (OP) Dharuhera to verify the facts and submit detailed report being multiple issues involved in the complaint.

The proceedings were held on 22.10.2020 at Rewari. The representative of complainant and none from respondent SDO were present. Xen. (OP) Dharuhera telephonically assured for submission of detailed findings of case within next ten days. Forum directed Xen. (OP) Dharuhera to submit his report as assured. Come up on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

(MANOJ YADAV)
Member Technical



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Case no. DH/CGRF- 3204/2020
Date of Institution: 09.10.2020
Date of Hearing: 22.10.2020

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum- Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Surender Kumar S/o Sh. Chander Shekhar,
Moti Nagar, Narnaul regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Narnaul.
SDO (OP) City S/Divn., DHBVN, Narnaul

.....Respondents

Appearance:-

For Complainant:

Present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. None from respondent SDO

INTERIM ORDER

Sh. Surender Kumar S/o Sh. Chander Shekhar, Moti Nagar, Narnaul has been the consumer of DHBVN bearing account no. 4037600000 under SDO (OP) City S/Divn., Narnaul. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that my meter was replaced with new one on 8.12.2018 but since replacement of meter, bill has been issued on the basis of old meter reading. On 31.1.2020, I applied for permanent disconnection and the same was effected on the same date but till date, bills are being issued. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 22.10.2020 at Rewari for hearing of the case.

The proceedings were held on 22.10.2020 at Rewari. The complainant and none from respondent SDO were present. However, respondent SDO informed telephonically that the complaint of the complainant is genuine and assured for resolution very soon. Complainant was present who stated that he is ready to pay genuine outstanding dues, whatever, on issue of correct bill. Forum directed respondent SDO to take action as assured. Come up on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

(MANOJ YADAV)
Member Technical



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Case no. DH/CGRF- 3196/2020
Date of Institution: 22.09.2020
Date of Hearing: 22.10.2020

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum- Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Chhagan Bihari Lal, 619, Shiv Colony,
Rewari regarding wrong billing.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Rewari.
SDO (OP) S/U S/Divn., DHBVN, Rewari

.....Respondents

Appearance:-

For Complainant:

Not present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. Respondent SDO

INTERIM ORDER

Sh. Chhagan Bihari Lal, 619, Shiv Colony, Rewari has been the consumer of DHBVN bearing account no. 2828600000 under SDO (OP) S/U S/Divn., Rewari. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he has extended his connected load from .52 to 6kW during 2012 but, respondent nigram has not updated the extended load in their record. Further, the meter got damaged and I requested for its replacement many times but no action has been taken so far. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigram and both the parties were asked to appear before the Forum on 22.10.2020 at Rewari for hearing of the case.

The proceedings were held on 22.10.2020 at Rewari. Complainant was not present but respondent SDO was present. Respondent SDO submitted reply vide no. 3416 dated 22.10.2020 stating therein that connected load has been updated on the system and damaged meter has also been replaced. Forum directed respondent SDO to overhaul the account of the complainant and complainant is also directed to come up on next date of hearing. Come up on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

(MANOJ YADAV)
Member Technical



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Case no. DH/CGRF- 3230/2020
Date of Institution: 09.10.2020
Date of Hearing: 22.10.2020

Before the Forum for Redressal of Consumer Grievances, DHBVN

Present:

Manoj Yadav, Member Technical-cum- Chairperson
Naresh Kumar Mehta, Member Accounts

In the matter of complaint of Sh. Krishan Singh Yadav S/o Sh. Paras Ram R/o
683/1, Deswal Complex, Jhajjar regarding release of AP connection.

.....Complainant/Petitioner

V/s

XEN (OP) Divn. DHBVN, Kosli.
SDO (OP) S/Divn., DHBVN, Kosli.

.....Respondents

Appearance:-

For Complainant:

Not present

For the Respondent

1. None of Nodal Officer, CGRF, Hisar.
2. Representative of respondent SDO

INTERIM ORDER

Sh. Krishan Singh Yadav S/o Sh. Paras Ram R/o 683/1, Deswal Complex, Jhajjar has been the consumer of DHBVN under SDO (OP) S/Divn., Kosli. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating therein that he applied for AP connection vide application no. R37-1218-466 in his field at village Nehrugarh Tehsil Kosli and remitted estimated cost of Rs.141020/- on 26.08.2020 along with all usual formalities but, connection has not been release so far. He requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 22.10.2020 at Rewari for hearing of the case.

The proceedings were held on 22.10.2020 at Rewari. Complainant was not present but representative of respondent SDO was present. Respondent SDO submitted reply vide no. 1141 dated 21.10.2020 stating therein that detail of all applicants who purchased motor from open market and deposited full estimated cost were sent to higher authorities for deciding the matter. Now, further action will be taken as per latest instructions circulated by CE/Commercial, DHBVN, Hisar vide memo.no. Ch-190/SE/C-94/2004/Vol.III dated 16.10.2020, copy of which placed on record. Forum directed respondent SDO to confirm whether the complainant has completed all formalities required as per instructions and will the connection be released as per his seniority? Come up on next date of hearing on 23.11.2020.

(NARESH K. MEHTA)
Member Accounts

(MANOJ YADAV)
Member Technical