

	<p>FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES DAKSHIN HARYANA BIJLI VITRAN NIGAM D-BLOCK, Ground Floor, Vidyut Sadan, Vidyut Nagar, Hisar-125005 Telephone No. 01662-223081 HETRI, SECTOR 16, IDC AREA, GURUGRAM website: www.dhbvn.org.in (e-mail ID:cgrf@dhbvn.org.in)</p>
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CASE NUMBER	DH / CGRF / 3265 / 2020
DATE OF INSTITUTION	03.11.2020
DATES OF HEARING	19.11.2020, 22.12.2020 & 22.01.2021

**BEFORE THE
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES, DHBVN**

Present:

SANJEEV KUMAR CHOPRA	CHAIRMAN (THROUGH VC)
NARESH MEHTA	MEMBER ACCOUNTS
MANOJ YADAV	MEMBER TECHNICAL (THROUGH VC)

In the matter of complaint of Sh. Suresh Kumar S/o Sh. Budh Ram Village Kalanwali Distt. Sirsa regarding shifting of Pole

..... Complainant / Petitioner

Vs.

XEN / OPERATION DABWALI, DHBVN, DABWALI
 SDO/OPERATION S/D KALANWALI, DHBVN, KALANWALI

..... Respondents

Appearance:

For Complainant

Present

For Respondent

Not Present

INTERIM ORDER

Sh. Suresh Kumar s/o Sh. Budh Ram Village Kalanwali Distt. Sirsa has an electricity connection with an account no. T-32TK014784 under SDO (OP) S/Divn. DHBVN, Kalanwali. The Forum has jurisdiction to hear the complaint.

Complainant filed the present complaint stating that in his absence, the SDO mounted a pole in front of his house and inside his plot. He approached many times in the office of respondent's office but no action has been taken so far. As such, he has requested the Forum to redress his complaint.

The complaint was forwarded to the Nodal Officer for filing the written reply of the Nigam and both the parties were asked to appear before the Forum on 19.11.2020 at Sirsa for hearing of the case.

Proceedings were held at Sirsa on 19.10.2020. Both complainant and respondent SDO were present. Respondent SDO did not submit his reply but informed that the pole was mounted since last around 10 years and that for shifting of the same, a deposit estimate has been framed. But complainant has not deposited the requisite amount so far. Complainant argued that since the pole was erected in his plot, it should be shifted by the Nigam at their own cost. Forum directed the complainant to produce documentary proofs regarding ownership from revenue department and also to the respondent SDO to personally verify the site and submit detailed reply including technical feasibility and safety issues as per norms.

Proceedings were held at Sirsa on 22.12.2020. Both complainant and respondent SDO were present. Respondent SDO submitted his reply vide memo. no. 4826 dated 08.12.2020 stating that an HT line has been standing idle for last 4-5 years. This line has been kept for emergency use. The horizontal clearance is zero (as line is crossing over the corner of building) and vertical clearance is approx. 2.5 feet. The horizontal and vertical clearance as per Nigam norms (D3/2020) should be 1.2 mtrs. from the nearest point and 3.7 mtrs. from the top of point, as such, the position of HT line was not safe for the building. Further, he stated that on investigation it has been gathered that complainant has constructed his building unauthorized under the line as the line was existing prior to construction of building. Therefore, notice was served to the complainant vide memo. no. 2219 dated 17.06.2020. A deposit estimate has been framed for shifting of line in order to avoid any accident. Notice served to the complainant vide memo. no. 4314 dated 5.11.2020 but the complainant refused to deposit the estimated amount of Rs.84000/-. However, to avoid any

accident, insulated sleeve has been provided to nearest HT line. Complainant requested for another date to produce documentary proof regarding ownership of land in which pole is mounted. Request allowed.

Proceedings were held at Sirsa on 22.01.2021. Complainant was present, but respondent SDO was not present. Respondent SDO telephonically requested for another date to offer their comments on the representation of the complainant as submitted, regarding proof of ownership. Request allowed. Now to come on next date of hearing on 15.02.2021.

(MANOJ YADAV)
Member Technical

(NARESH K. MEHTA)
Member Accounts

(SANJEEV CHOPRA)
Chairperson