



# HARYANA VIDYUT PRASARAN NIGAM LIMITED

(Regd Office: Shakti Bhawan Sector-6, Panchkula)

Office of the Sr. Consultant (Medicine), Shakti Bhawan Sector – 6, Panchkula-134109

*Save Energy for the benefit of Self and Nation*

To

1. The Chief Engineer/Admn., HVPNL, Panchkula.
2. The Chief Engineer/Admn., HPGCL, Panchkula.
3. The Chief General Manager/Admn., UHBVNL, Panchkula.
- ✓ 4. The Chief Engineer/Admn., DHBVNL, Hisar.

Memo No.: Ch. 128/PA / SCM/Gen.

Dated: 12.05.2020

**Subject: Tele-consultation in HVPNL Health Sector.**

Please refer to the subject cited above.

During present situation of COVID 19 PANDEMIC, it is advised that all patients to avoid direct contact. For tele-consultation with the Senior Consultant (Medicine), the patients can use "DocON" app on smart phone. Procedure to use DOCON App is as under:

1. Go to Google Play Store and download and install DocON app.
2. Open app and enter your mobile No. & OTP.
3. Click on "Find a Doctor" and search & select "Dr. Ravi Ghai".
4. Choose date and time for appointment. SMS will be sent to patient's mobile for confirmation of Tele-appointment.
5. Keep your documents/record/old prescription ready with you.
6. At the date & time of appointment, make a call to Doctor.
7. After the consultation, SMS link will be sent on patient mobile. Click on the link & verify OPT.
8. After verifying the OPT, patient will get prescription.

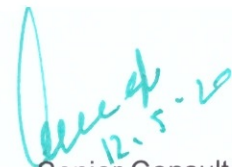
NOTE: Separate tele-appointment slot for each patient (in case of multiple dependents in family) is to be taken as only single prescription can be generated for one patient.

For any query related to installation of DocON app please call following:

Mob. No. 8068236821

E-mail: hello@docon.co.in

The above instructions may be brought to the notice of all employees/retirees and their dependents of the respective Nigams and get it uploaded on website of each utility.



Senior Consultant (Medicine)  
HVPNL, Panchkula.

CC: The XEN/ITMS, HVPNL, Panchkula.