



DHBVN

DAKSHIN HARYANA BIJLI VITRAN NIGAM
Office of the General Manager/Administration,
Block-B, Vidyut Sadan, Vidyut Nagar, Hisar-125 005
☎-01662- 223439(O), (Fax) 01662-223108

Memo No.Ch-158/GM/Admn./Gen-38/Vol-III

Dated: 7 .01.2013

FAX-MESSAGE/E-mail

To

1. All C.G.Ms. in DHBVN.
2. All G.Ms. in DHBVN.
3. The C.G.M. (Accounts)/(Audit)/(Finance)/(Finance & Accounts (MM), DHBVN, Hisar.
4. The Company Secretary, DHBVN, Hisar.
5. The Chief Communication Officer, DHBVN, Hisar.
6. The Secretary/CGRF, DHBVN, Hisar.
7. All D.G.Ms. including DGM(T&M)/(Monitoring)/Estate Officer-cum-D.G.M. (Civil) in DHBVN
8. The D.G.M. (HR-I/HR-II/HR/IR/Legal) in DHBVN.
9. All the Law Officers/Assistant Law Officers in DHBVN.
10. All Sr. Medical Officer/Medical officers in DHBVN.
11. The Sports Officer, DHBVN, Hisar camp at Gurgaon.
12. All Sectional Heads at H.Q. at Hisar.


Subject: - Disposal of Consumers complaints.

Ref:- In continuation this office Memo No.Ch-155/GM/Admn./Gen-38 /Vol-III dated 03.01.2013.

Enclosed please find herewith a copy of Memo No. 8014/SPS/MD/UHBVN dated 03.01.2013 received from the Chairman & Managing Director, UHBVN & DHBVN for strict compliance.

This issues with the approval of the GM/Admn., DHBVN, Hisar.

DA/As Above.



D.G.M. (Gen. Admn.)
DHBVN, Hisar

CC:-

1. Sr. PS to the Chairman & Managing Director, DHBVN.
2. PS/PA to the Additional Managing Director, DHBVN, Hisar.
3. PS to the Director(OP)/(Projects), DHBVN, Hisar.
4. PA to the GM/Admn., DHBVN, Hisar.

for information please.



UTTAR HARYANA BIJLI VITRAN NIGAM

Plot No. C-16, Vidyut Sadan, Sector-6, Panchkula

Phone: 0172-2572535(O), 3019100 (Fax)

From

Chairman & Managing Director,
UHBVN & DHBVN.

To

The Director (Operations/Projects),
UHBVN & DHBVN.

The Additional Managing Director,
DHBVN, Hisar.

Chief Engineer/HPPC, Panchkula.

The FA/HQ, CGM/Fin., CAOs, CAs,
UHBVN & DHBVN.

General Managers (Admn) ✓
UHBVN & DHBVN.

Memo No. 8014 /SPS/MD/UHBVN
Dated: 3rd JANUARY, 2013

Subject: Disposal of Consumers complaints.

Ref.: In continuation of this office Memo No.7808/SPS/MD/11
dated 29.12.2012.

It has been decided, henceforth, we will also forward all
complaints/representations received on E-mail I.D. of the undersigned to the
concerned Superintending Engineer (Operation) direct with copy to the Director.
Further, the concerned Director will personally monitor all such references
references/complaints/representations at his level and outcome be forwarded to
the undersigned from time to time. The left out references/complaints/representations
reviewed in the monthly meeting to be held in UHBVN & DHBVN region.

My office will monitor these complaints separately.

Devender Singh
Chairman & Managing Director
UHBVN/DHBVN

CC:

1. SPS/SSS to CMD, DHBVN & UHBVN.
2. PS/SPS/Dir(OP/Proj), UHBVN & DHBVN.

No. 237
Date 4/1/2013

DGM/IR-I
DGM/IR-II
DG. am ✓
DGM
DGM/1
DGM/CP
Estate Off.
GM/Admn. ✓

653
4/1/13

Copy circulate to all today
4.1.2013

2/1/13
A-4

122
7/1/13