$Consumer\ Complaint\ Form$  Fill separate form for each complaint. The Complaint will be entertained only if checklist is filled.

## The Electricity Ombudsman

To be filled in by Ombudsman Office Complaint ID  Name of Consumer Address  Consumer Account No¹ Consumer Account No¹ Consumer Account No¹ Fax No Email District  District  District  District  Division  Complaint Type (Please select one)  1. Quantity 5. Efficiency 2. Quality 6. Non-Complainer of HERC Orders 3. Safety 7. Interruption/failure of power supply 4. Reliability 8. Voltage complaints  11. Disconnection and Reconnection of power supply 4. Reliability 8. Voltage complaints 11. Disconnection and Reconnection of power supply 9. Problems 11. Disconnection and Reconnection of power supply 12. Others  If others, please specify Give Brief Description of Complaint (Details may be annexed separately); Attach copy of complaint sent to Forum  Relief sought from Ombudsman (Details may be annexed separately)  Contacted Forum Vide Letter No. Date Where Contacted 3 <sup>rd</sup> time Vide Letter No. Date Where Last Decision taken by Forum on complaint (Details may be annexed separately). Attach copy of reply/order received from Forum  Name of Forum Date of Order  Ref. No of Letter from forum Date of Order  Ref. No of Letter from forum Date of Order  Ref. No of Letter from forum Date of Order	Address  Ph: Email: website:										
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		1 Iddi Cos									
"1" Write 'New' if New consumer											

							Form- III				
Final Remedy/Relief offered by Forum (Details may be annexed separately); Attach copy of Relief/Remedy offered by Forum											
		•		•	• //						
Explain hov	w relief offered by Forum does no	t meet the	e iustic	ce demande	d in the complaint	(Details may	he annexed senarately)				
DAPIMII II.	w relief offered by 1 orani does		June .		u in the complain	(Domino IIII)	be differed separatery)				
	ific references to any law, licence	14									
	egulation, code and / or standard to have been violated by the Licens										
Forum	· 	<u>L</u>									
Wh	ether complaint lies with any Con	sumer Fo	rum /	Civil Court	or any Judicial bo	ody Yes/N	Io If yes, where				
					-	·					
List of Enc	losures:										
	Copy of Complaint to Forum										
	Copy of Reply/ Order received from	·m Forum									
		III FOLUIII	1								
3.	Affidavit (As per form –V)										
4.											
5.											
Check List	: Before filing complaint with Forum,	nleace ens	oure the	ot all of the fo	Mossing criteria are	met and all hove	os ara chaokad (🗸)				
	Contacted the forum regarding the	_			-		es are checked (* ).				
=	Has the representation been made										
	Complaint does not lie with any C										
	Have provided complete personal				dress, consumer-a	ccount no etc.					
	Have mentioned the Relief sough	t from On	nbuds	man							
6.											
I	(name in fu	II and in h	nlock l	Verific letters) son	cation /daughter of		solemnly declare that to the best of				
my knowle	edge and belief, the information g	given in th	his co	mplaint and	the annexure and		ccompanying it are correct, complete				
						tablishment of	f Forum for redressal of grievances of				
Name:	ners" and "The Electricity Ombud	sman – r	Reguia	ation 2004". Signature							
Place:				Date:							
	Circles / Divisions of DHBVN										
Circle	Division	Circl	le		Division	Circle	Division				
Hisar	Division-I, Hisar Division-II, Hisar	Sirsa		Sirsa Suburban I	Division Sirsa	Gurgaon	Gurgaon Suburban Division Gurgaon				
	Hansi			Dabwali	<b>211.0.0.1</b> 2.2	1	Op-cum-Const. Division Gurgaon				
	Tohana Fatehabad	Faridaba	oad Faridabad Old Faridab		had	Narnaul	Sohana Narnaul				
Bhiwani	Bhiwani		Ballabgarh			1	Mahendragarh				
	Suburban Division Bhiwani Palwal Dadri			-	Rewari Dharuhera						
			Cir	reles / Divisio	ons of UHBVN		, =				
Circle	Division			Circle	Division	Circle	Division				
Ambala	Ambala City Ambala Cantt		Yamı	unanagar	Yamunanagar Jagadhari	Rohtak	Rohtak Suburban Division Rohtak				
	Panchkula		T/ 1 1 1 1		Naraingarh		Bahadurgarh				
Karnal	Karnal Suburban Division No. I Karna		Kuku	ıkshetra	Kurukshetra Kaithal	Sonepat	Jhajjar Sonepat				
	Suburban Division No. II Karna				Shahbad	Soliepat	Suburban Division Sonepat				
	Panipat Suburban Division Panipat				Pehowa Pundri	Jind	Gohana Jind				
	Suburban Division I ampat				Tulidii	Jillu	Narwana				
			i				Safidon				