

Application under Right to Service Act

Name of Sub Division _____

Date:

Time:

Consumer Detail:-

Name of Consumer: _____ Father's Name _____

Account No. _____ Phone No. _____

Address (Complete) _____

Email ID: _____

City _____ Nearby Landmark _____

(Tick the appropriate complaint)

- Normal fuse off call
- Overhead line breakdowns
- Breakdowns due to breakage poles
- Underground cables breakdown
- Distribution Transformer failure
- Major Power failure involving power transformer/equipment
- Period of Schedule outage Maximum duration in a single stretch
- Restoration supply
- Voltage Fluctuation with no Expansion, enhancement of network involved
- Burnt meters in all other cases

Shifting of meter/service connection and other services.

- Shifting of meter/ service
- Shifting of LT/HT lines up to 11 kV
- Shifting of HT Line exceeding 11 kV
- Shifting of Transformer

Brief about complaint

Signatures of consumer/Complainant

Acknowledgement

Received application of Sh. _____ vide acknowledgment No. _____
dated _____.

Signatures of Official

Application under Right to Service Act

Name of Sub Division _____

Date:

Time:

Consumer Detail:-

Name of Consumer: _____ Father's Name _____

Account No. _____ Phone No. _____

Address (Complete) _____

Email ID: _____

City _____ Nearby Landmark _____

Tick the appropriate complaint

Meter Complaints

- Inspect and check correctness
- Replacement slow/fast meters/Creeping/stuck /defective
- Replacement burnt meters if cause not attributable to consumer.
- Replacement burnt meters in all other cases

Transfer of title and conversion of services

- Transfer of title and /or change of category
- Conversion of LT single phase to LT three phase or vice versa
- Conversion of LT to HT or vice versa
- Conversion of HT to EHT or vice versa

Complaint about consumer bills and restoration of supply

- Resolution of complaints on disputed electricity bills
- Reconnection of supply following disconnection due to non-payment of bills.

Release of new connection/ additional load / demand

- Release of connection where service is feasible from existing network
- Release of connection where network expansion/ enhancement required for providing connection [Except Agricultural] (ii) For LT Connections
 - For 11 kV Connections
 - For 33 kV Connections
 - Above 33 kV level connections

Brief about complaint

Signatures of consumer/Complainant

Acknowledgement

Received application of Sh. _____ vide acknowledgment No. _____ dated _____.

Signatures of Official