

**DAKSHIN HARYANA BIJLI VITRAN NIGAM**

**Instruction No. 37 /MON/2007**

From

D.G.M./Monitoring,  
DHBVN, Hisar

To

All CGMs (OP)/GMs(OP)DGMs/AGMs (OP)/  
in DHBVN.

Memo No:-Ch- 109 /MON-260

Dated:- 23.07.2007

**Subject: Recovery of permanent defaulting amount (PDCO) -- Targets for senior officers.**

It has been observed that abnormal high defaulting amount is outstanding against various categories of permanent disconnected consumers & connected consumers as arrears. It has been viewed seriously by the management. The company shall have to recover its all arrears from its all defaulting consumers if it is to improve its financial position.

It has been decided by the management to fix a target for its senior officers i.e GM & DGM (OP) to recover the permanent defaulting amount from the various categories of permanently disconnected consumers:

Sr. No.	Officer's rank	Target	Remarks
1.	G.M. (OP)	1 biggest PDCO defaulter recovery per week.	G.M. (OP) will ensure the recovery of one biggest PDCO defaulter of his circle per week
2.	DGM (OP)	1 biggest PDCO defaulter recovery per week.	DGM (OP) will ensure the recovery of one biggest PDCO defaulter of his Divn. per week

The CGM/GM (OP) shall furnish the consolidated performance report for the above recovery consolidated as a zone/circle **weekly** i.e. on every Monday on the following format positively to this office for the appraisal of the management.

S.No.	Name of Circle	Name of Divn./Sub Division	Details of defaulting consumer with A/c No.	Amt. outstanding as arrear. (Rs)	Amt. recovered (Rs)

This is issued with the approval of Managing Director, DHBVN, Hisar

**D.G.M./Monitoring,  
DHBVN, Hisar**

Copy of the above is forwarded to the following for information please:-

1. SPS to MD, DHBVNL, Hisar.
2. SPS to Director (OP),DHBVNL,Hisar.
3. PS to Director/Projects, DHBVNL,Hisar
4. CGM/HR&Admn., DHBVNL, Hisar
5. CGM./P&D, DHBVNL, Hisar.
6. CGM/MM, DHBVNL, Hisar.
7. CGM/Commercial, DHBVNL, Hisar.
8. CGM/HQ, DHBVNL, Hisar.
9. CGM & CAO/MM, DHBVN, Hisar.
10. CGM/Audit, DHBVNL, Hisar.
11. CGM/Accounts, DHBVNL, Hisar.
12. GM/Admn, DHBVNL, Hisar.
13. GM/Human Resources, DHBVNL, Hisar.
14. GM/Planning & Design DHBVNL, Hisar.
15. GM/Commercial, DHBVNL, Hisar.
16. GM./MM, DHBVNL, Hisar.
17. GM/S.O.,DHBVNL,Hisar.
18. GM/RA, DHBVNL, Hisar.
19. GM/Energy Audit, DHBVNL, Hisar.
20. GM/IT,DHBVNL,Hisar. He is requested to incorporate the same on DHBVNL, Web site for updating the web site.
21. COS, DHBVNL, Hisar.
22. GM/M&P, DHBVNL, Faridabad.
23. GM/M&P Circle, DHBVNL, Gurgaon.
24. Company Secretary, DHBVNL, Hisar.
25. Secretary, Redressal Forum, DHBVNL, Hisar.
26. DGM, TTC, DHBVNL, Hisar.
27. Under Secretary/Legal, DHBVNL, Hisar.
28. DGM/Enforcement, DHBVNL, Hisar/Gurgaon/Faridabad.
29. DGM/M&P, DHBVNL, Hisar/Faridabad/ Bhiwani/Gurgaon
30. DGM, Central Store, DHBVNL,Hisar/ Ballabgarh.
31. DGM/IT, DHBVNL, Hisar
32. Manager/PR, DHBVNL, Hisar.
33. Manager/IR, DHBVNL, Hisar.
34. .Law Officer, DHBVNL, Hisar/Gurgaon/Faridabad.

**D.G.M./Monitoring,  
DHBVNL, Hisar.**