

DAKSHIN HARYANA BIJLI VITRAN NIGAM
Vidyut Sadan, Vidyut Nagar, Hisar-125005

Sales Instruction No. 25/2007

From

GM/Commercial,
DHBVN, Hisar.

To

All CGMs/GMs(OP)/DGMs/AGMs(OP)
JE-I I/c Sub offices in DHBVNL

Memo No. 25/GM/C/R-17/139/2004

Dated :-28/5/2007

Subject:- Campaign for checking of theft of energy—Isolating and highlighting the energy thieves.

This is in continuation to this office Sales Instructions No.24/2007 dated 8.5.2007.

The Nigam has further reviewed the instructions and decided as under:-

1. The supply of consumer found indulging in theft of energy shall be restored after payment of assessed amount and **Red Colour M.C.B. of unique design will be provided.** The red colour MCB will remain for one year.
2. On second default/theft the name, address and photo of the consumer shall be published in five leading news papers through C.C.O.,DHBVN, Hisar and one photo shall be displayed on Hoarding Board to be maintained at each Circle level for two years besides initiating action as per Sales Instructions No.24/2007 dated 8.5.2007.
3. This scheme shall come into force with 15th June, 2007.
4. All the existing consumers are given an opportunity to avail Voluntary Disclosure for theft/unauthorized use of electricity in the mean time on the following conditions as under:-
 - i) The scheme is applicable to only bonafide DS/NDS consumers of the Nigam who desire to declare their tampered meters.
 - ii) The consumer shall apply to the Nigam's local office with the following:-
 - a) Application form duly filled in
 - b) Photo copy of the recent electricity bill.
 - c) Regularization charges as prescribed herein below:
 - iii) It is mandatory for such consumers to clear their arrears, if any.
 - iv) Regularization charges:

Single phase per KW of load	Rs. 200/-
Three phase per KW of load	Rs. 300/-

- v) The Nigam will replace the meter as early as possible. Till such time, as meter is replaced, the consumer will be charged for the following units or actual consumption whichever is higher.

Single phase per KW of load	40 Units per Month
Three phase per KW of load	60 Units per Month

- vi) Neither Police complaint shall be lodged nor any penal charges shall be levied, except regularization charges as prescribed above.
- vii) After the closure of the above scheme, if any person, not participating in the scheme, is found using electricity unauthorisedly, the action shall be taken as mentioned in the ibid instructions besides specified in Sales Instructions No.24/2007 dated 8.5.2007 of Nigam and also under the provisions of the I.E. Act-2003, as in force at the time.
- viii) Scheme shall be valid upto 14th June, 2007.

These instructions shall be brought to the notice of all public representatives, Customer Care Advisors and also wide publicity of above instructions must be ensured by field officers & should be got noted for meticulous compliance.

G.M./Commercial
For C.G.M./Commercial,
DHBVN, Hisar.