

**DAKSHIN HARYANA BIJLI VITRAN NIGAM LTD.**

**Sales Instruction No. 50/2007**

From

The Chief General Manager/Commercial,  
DHBVNL, Hisar

To

All CGMs/GMs/DGMs/AGMs/OP,  
FMs-I, Incharge in DHBVN.

**Memo No.Ch- 50/SE/COMML/R-17/770**

**Dated 4/12/2007**

**Subject: Acceptance of payment made in excess to the energy bill raised / dues outstanding.**

It has come to the notice of Management that some of the field officers are not accepting the cheques paid by the consumers in excess of the amount of their energy bill/outstanding dues.

It has been decided by the Management to accept the cheques from the consumers in excess of the amount of the bill and give credit to consumers of excess amount, which could be adjusted in his/her future bills. However, no interest/surcharge shall be payable on the excess amount paid/deposited.

The above instructions may be brought to the notice of all concerned for meticulous compliance.

**G.M./Commercial,  
For C.G.M./Commercial, DHBVN, Hisar.**