

DAKSHIN HARYANA BIJLI VITRAN NIGAM

Sales Instruction No. 4/2011

From

CE/Commercial,  
DHBVN, Hisar.

To

All CEs/SEs/XENs/SDOs/OP,  
JEs-I, Incharge Sub office, in DHBVN.

**Memo No. Ch- 4/GM/Comml./ R-17/757/F-32 Dated: 8/3/2011**

**Sub: Billing of DS & NDS consumers during the period when either the meters remained defective/dead-stop or the premises are found locked at the time of meter reading.**

Please refer to Sales Instruction No. 19/2010 regarding charging of provisional consumption till the meter remains defective / dead stop / inaccurate or premises locked.

It has been gathered that provisional consumption is still being charged as per SMI No. 6.7 whereby the provisional consumption charges are levied at double the rates after 3 billing cycles.

In order to have better understanding, it is again clarified that the provisional consumption shall remain applicable as per Sales Instruction No. 19/2010 as mentioned below:-

**(a) Consumers fed through urban feeders**

Category	No. of units per month
DS	120 units per KW of the connected load or part thereof
NDS	240 units per KW of the connected load or part thereof

**(b) Consumers fed through rural feeders**

Category	No. of units per month
DS	60 units per KW of the connected load or part thereof
NDS	160 units per KW of the connected load or part thereof

*The above mentioned provisional consumption shall remain applicable till the meters remain defective / dead stop / inaccurate or premises locked and shall not be doubled. However, the concerned SDO/OP shall ensure that defective meters are replaced timely to avoid revenue losses to the Nigam.*

The Billing agencies shall be informed accordingly to make amendment in the billing software.

The above instructions should be brought to the notice of all concerned for careful and meticulous compliance.

**CE/Commercial,  
DHBVN, Hisar**