

**DAKSHIN HARYANA BIJLI VITRAN NIGAM**

**Sales Instruction No. 7/2014**

From

CE/Commercial,  
DHBVN, Hisar.

To

All CEs/SEs/XENs/SDOs/OP,  
JEs-I, Incharge Sub office, in DHBVN.

**Memo No.Ch-7/GM/C/R-17/9/2007/F-26**

**Dated: 7/4/2014**

**Sub:- Levy of peak load exemption charges for power during peak load hours.**

Please refer to this office memo No.-123/GM/C-9/2007 dated 09.08,2012 vide which it was decided that special dispensation above 20% & upto 50% of sanctioned CD shall be allowed by SDO/OP concerned on demand by the consumer. The cases involving special dispensation beyond 50% shall be referred to the office of CE/Commercial, DHBVN, Hisar for its approval and subsequently the Management vide memo No. Ch-133/GM/C-9/2007/S/C dated 14/10/2013 has issued the direction that consumers who have already been allowed 50% of its CD as special dispensation during peak load hours can avail upto 100% of its CD for the period as already allowed to them subject to the terms and conditions already laid down at the time of sanctioning of dispensation up to 50% of CD being power was available at that time.

Now management has decided that special dispensation beyond 20% & upto 100% will be allowed by the CE/Commercial on demand of consumer through E-mail subject to the terms and conditions given in the SC No.D-30/2013.

The CE/Commercial will consider the consumer request and allow him the special dispensation to the extent as asked for by the consumer and confirm to him through return E-mail within 24 hours, otherwise, it shall be presumed by the consumer that his request has been accepted.

The above instructions should be brought to the notice of all concerned for careful and meticulous compliance please.

**CE/Commercial,  
DHBVN, Hisar.**