

DAKSHIN HARYANA BIJLI VITRAN NIGAM

Sales Instruction No. 17/2014

From

CE/Commercial,
DHBVN, Hisar.

To

All CEs/SEs/XENs/SDOs/OP,
JEs-I, Incharge Sub office, in DHBVN.

Memo No. Ch-17/SE/CommI./334/2014

Dated: 3/9/2014

Subject: Regarding regular generation of Bills of PDCO consumers.

As per the existing Instructions of the Nigam, PDCO consumer are deleted from the consumer database of the billing agency after 6 months / 3 billing cycles and are transferred to the PDCO ledger alongwith the defaulting amount and no further Bills are generated for these consumers.

The matter has been reviewed by the Board of Directors and decided that the PDCO consumers with outstanding amount may not be deleted from the consumer database of the billing agency and their bill generation shall be continued in red colour and served, till clearance of defaulting amount. However, as per existing practice the defaulter shall also continue to be entered in the PDCO ledger.

The earlier instructions on the subject are amended to this extent.

The above decision / instructions should be brought to the notice of all concerned for careful and meticulous compliance.

**CE/Commercial
DHBVN, Hisar.**