

DAKSHIN HARYANA BIJLI VITRAN NIGAM

Sales Instruction No. 10/2015

From

CE/Commercial,  
DHBVN, Hisar.

To

All CEs/SEs/XENs/SDOs/OP,  
JEs-I, Incharge Sub office, in DHBVN,

Memo No. Ch-10/SE/Comml./R-17/45/2010

Dated:30/6/2015

**Subject: Compliance of HERC directives issued vide order dated 7.05.2015 on ARR of DISCOMs for FY-2015-16.**

HERC in its order 07.05.2015 on ARR of DISCOMs for FY-2015-2016 has issued following directives pertaining to Field Offices:-

Sr. No.	Subject	Directives
1	Regarding Distribution losses on 11KV rural/urban feeders	"The licensees are directed to bring down the number of rural feeders with above 50% losses by 50% at the end of the FY 2015-16 and no urban feeder with above 25% line losses shall exist by the next ARR/APR filing i.e. 30.11.2015. A failure to comply with the targets set by the Commission shall attract penal action under section 142 of the Electricity Act, 2003 against the XEN and above of the area concerned."
2	Regarding compliance of norms fixed for failure rate of Distribution Transformers	"The HERC vide its Regulation (Standards of Performance for Distribution Licensee) Regulations 2004, has specified the failure rate of distribution transformers as maximum 5% for urban area DTs and maximum 10% for rural area DTs. The distribution licensees should examine the cause of damage of DTs in the areas where it is above the norms and endeavour to bring down the distribution transformer damage rate below the prescribed limits by ensuring proper maintenance and protection. The licensees are directed to submit these quarterly reports in future."
3	Regarding replacement of defective/electro-mechanical meters.	The licensees are directed to replace the Electro-mechanical meters by 31st March, 2016 by making all necessary arrangements. The Commission would like to make it clear that all working electro-mechanical meter taken out from the consumers' premises shall be installed at the AP unmetered connections to facilitate energy audit.
4	Regarding Consumer Identification	To have a traceability of consumers and in order to reduce ghost consumers, 'Consumer Identification' exercise should be carried out and Know Your Consumer (KYC) scheme may be implemented to register Aadhar No./PAN No. of concerned consumer. KYC is mandatory for any new consumer connection and details shall be collected for existing consumers in Six months.

The compliance of above directives shall be made a part of Operation review Committee Meeting for monitoring at the Management level. Further regular review on the issues be taken by Xen/SE/CE/OP at their level to ensure compliance of these directives. MIS shall be submitted by Xen/Monitoring on monthly / quarterly basis to the Management and SE/RA, DHBVN, Hisar for appraisal.

The above instructions may be brought to the notice of all concerned for strict and meticulous compliance.

  
30/06/2015  
CE/Commercial  
DHBVN Hisar.