

DAKSHIN HARYANA BIJLI VITRAN NIGAM

Sales Instruction No. 14/2015

From

CE/Commercial,
DHBVN, Hisar.

To

All CEs/SEs/XENs/SDOs/OP,
JEs-I, Incharge Sub office, in DHBVN,

Memo No. Ch-14/SE/Comml./R-17/Loose/37/2006/Vol-I Dated: 21/8/2015

Subject: Adjustment of Open Access Power availed by embedded short term Open Access Consumers.

The adjustment of Open Access Power is being prepared in accordance with HERC Open Access Regulation No. HERC/25/2012 read with 1st Amendment dated 3.12.2013 after a gap of one month. The adjustment sheets are prepared by the O/o Sr. A.O /Open Access, DHBVN, Hisar working under the administrative control of CE/Commercial, DHBVN, Hisar. Due to practical difficulties and procedural time involved, the implemented slot-wise schedule, drawl and frequency data of Open Access consumers for a particular month finalized by HVPN is being generally received by DHBVN in the 3rd / 4th week of the next month.

Sometimes, the data of consumers are being received even after above mentioned period. In such cases the regular energy bills are issued to the consumers without adjustment of the Open Access Power in their energy bills. Some of the Sub Divisions are not allowing payment of reduced amount after deduction of the amount mentioned in the adjustment sheet even though the adjustment sheet are issued prior to due date of payment. As huge amount is involved in purchasing of power through Open Access by embedded Open Access Consumer and the adjustments are to be done after a period of one month, the situation of non adjustment even after one month causes hardship to the consumers and substantial blockage of their funds. Even in case the reduced amount is accepted by the sub divisions before due date, the adjustment amount as well as surcharge is carried forward in the next bill on account of part payment of the issued bill amount.

To address the genuine grievances of the consumers, it has been decided as under:-

1. In case Open Access adjustment sheets of preceeding month are received before issue of regular energy bills, the requisite entry shall be made in the SC&AR register and posted in the consumer account and sent to the billing agency for incorporation in the energy bills.
2. In case open access adjustment sheets are received after the issuance of regular energy bills but prior to due date of payment then the reduced amount may be accepted from the consumers and upon payment of such reduced amount by the consumer on or before due date, the entry for refund of adjustment and surcharge be made in the SC&AR register, posted in the consumer account and sent to the billing agency for its incorporation in the energy bills for the next month. However, in case the consumer defaults in making payment by the due date then the entry for refund of adjustment and its surcharge component only shall be made and posted in the next energy bill.

The above instructions may be brought to the notice of all concerned for strict and meticulous compliance.


21/08/2015
CE/Commercial
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