

DAKSHIN HARYANA BIJLI VITRAN NIGAM

Sales Instruction No. 05/2020

From

Chief Engineer/Commercial,
DHBVN, Hisar

To

All CEs/SEs/XENs/SDOs/OP,
JEs-I, Incharge Sub Office, in DHBVN.

Memo No. 05/SE/C/R-17/506/2020

Dated : 12/04/2020

Subject: Relief to Industries and other businesses amid COVID-19.

Please refer to Sales Instruction No. 2/2020, 3/2020 & 4/2020 regarding financial package announced by Govt. of Haryana to assist various industrial and NDS consumers that are adversely affected by the lockdown.

2. As per the decision announced by Govt. of Haryana, fixed charges of HT & LT Non Domestic and industrial consumers (having load above 20kW) for the month of March and April, 2020 shall be waived off, subject to a ceiling of Rs 10.000/- per month, provided the monthly consumption of the consumer is 50% or less than 50% of his/her average consumption in the month of January and February, 2020.

3. Nigam Management has reviewed the matter and decided as under:-

I. In order to facilitate waiver of fixed charges, the instructions issued w.r.t. issuance of bills having load more than 20 kW (except HT consumers) on RNT basis are hereby revoked. No bills of HT/LT consumers above 20KW shall henceforth be issued on RNT basis.

II. For the electricity bills of March 2020 & issued upto 10.04.2020 on the basis of RNT:

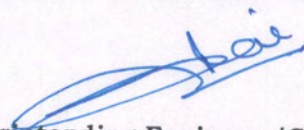
(a). SE/IT will arrange to deliver bulk messages to individual LT consumers(having load more than 20kW)intimating that the bill issued on RNT basis be considered as null & void. Besides, the consumers shall be informed about the concept of trust reading.

(b). SE/CBO will ensure that bills of LT Industrial/NDS consumers (having load more than 20kW) be re-issued on actual reading basis. Reading of these consumers is to be obtained through MRAs, Operation wing or the consumers on the basis of snapshots of meter forwarded by consumer (Trust Reading Concept).

- III.** CE/OP Delhi & Hisar will ensure to supply the reading of HT (non-communicating AMR) & LT consumers (having load above 20kW) as per list supplied by SE/CBO (for R-APDRP area) and M/s Hartron (for non R-APDRP area) by 15.04.2020.
- IV.** If the lock down period is extended beyond 14th April 2020, the grace date of HT/LT consumers above 20KW whose due date falls beyond 14th April, shall be extended by one month.

4. All related Sales Instructions are amended to the above extent only.

The above instruction should be brought to the notice of all concerned for careful and meticulous compliance with immediate effect.



**Superintending Engineer /Commercial
For Chief Engineer /Commercial,
DHBVN, Hisar.**